



children's
advocacy
centers of
north carolina

Annual Report

2025-2026

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A YEAR'S OVERVIEW

ACCOMPLISHMENTS



Centers Working Toward Accreditation



Aspire Polk County
CrossRoads-Person
Our House Tri-County
The Willow Tree

Centers Re-Accredited



Carousel Center: New Hanover
Children's Advocacy & Protection Center of Catawba
Child Advocacy Center (Fayetteville)
H.A.V.E.N.
Hope House
Jeff Gordon Children's CAC
Kaleidoscope CAC
KIDS Place

CAC Growth & Expansion



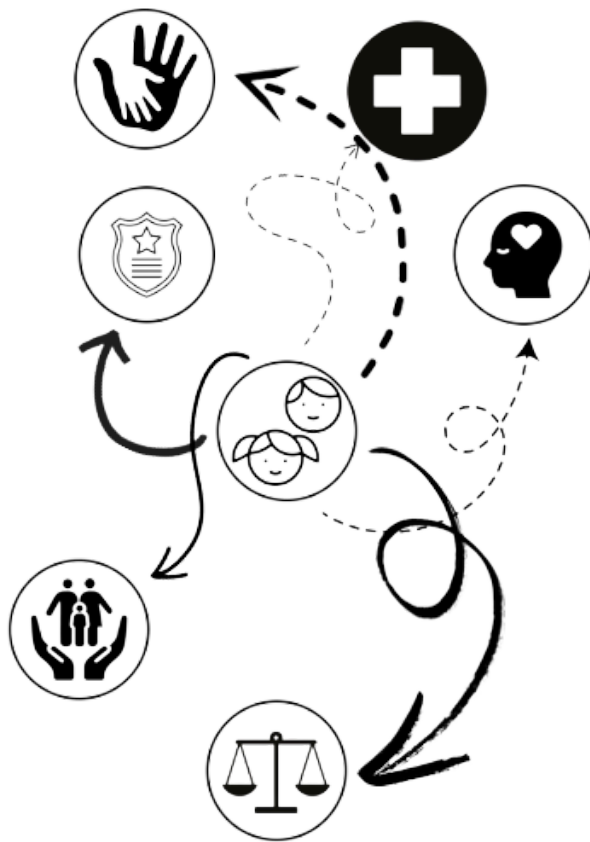
Chatham County
Johnston County
Transylvania County



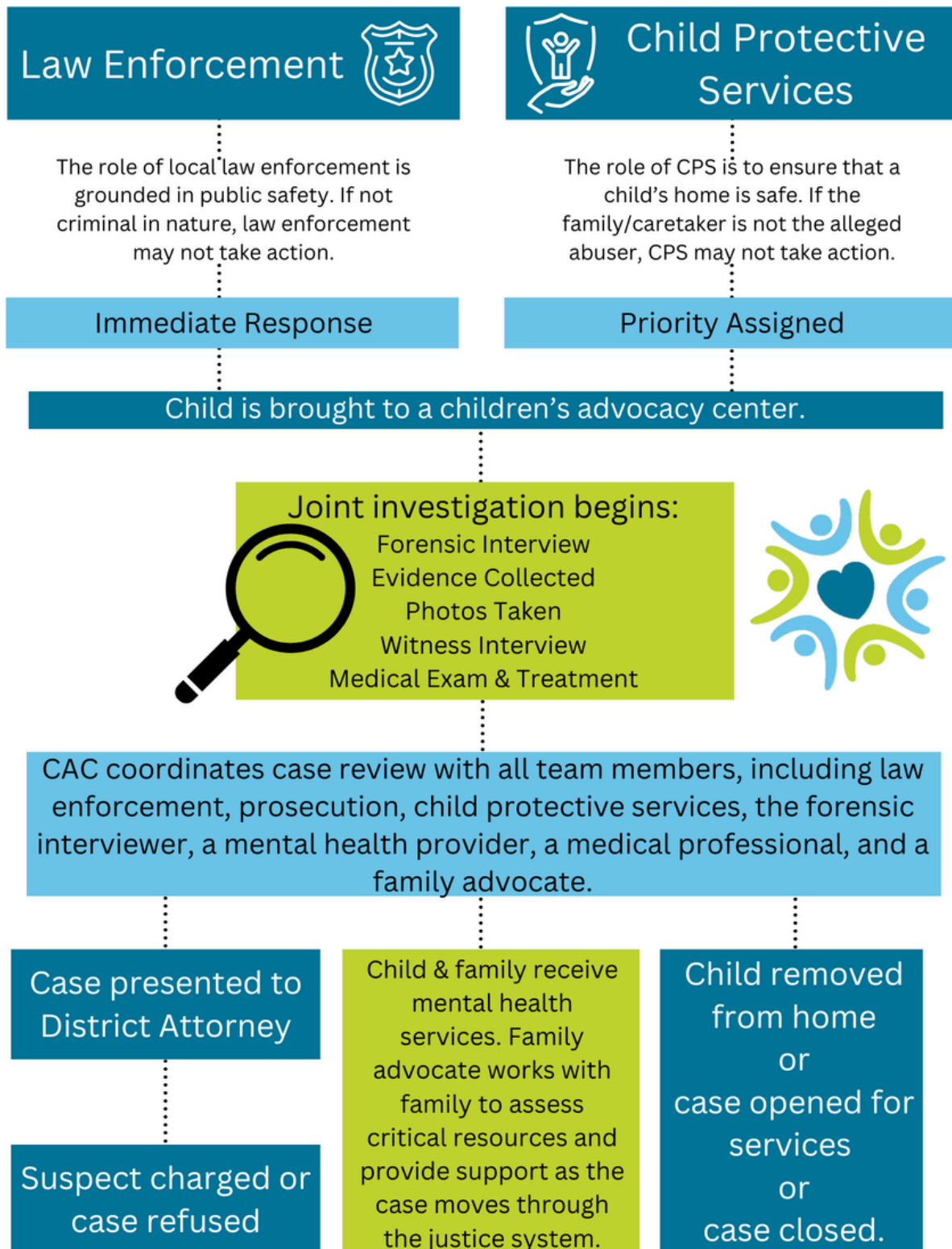
WHAT IS A CAC?

A Children's Advocacy Center is the ONE place that provides a safe, child-focused environment where law enforcement, child protective services, prosecution, medical and mental health professionals share information and develop a coordinated strategy that seeks justice while also meeting the unique needs of each child and non-offending family member.

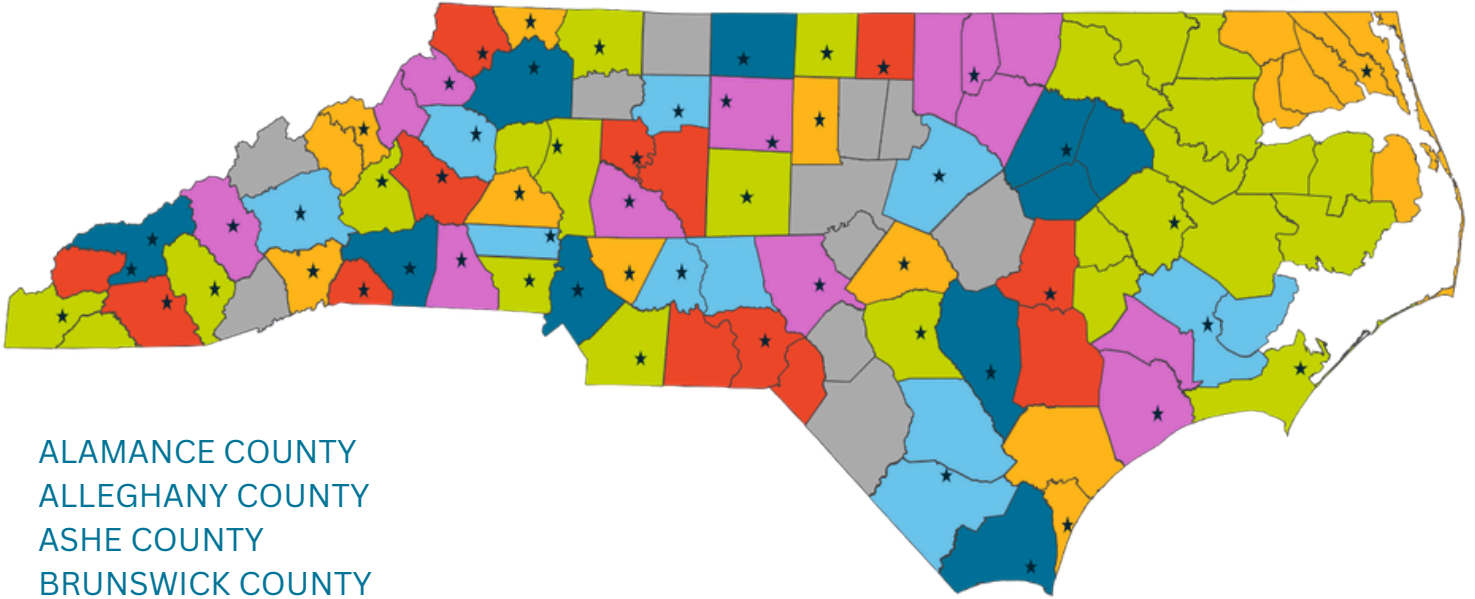
Without CACs



HOW DOES THE CAC MODEL WORK?



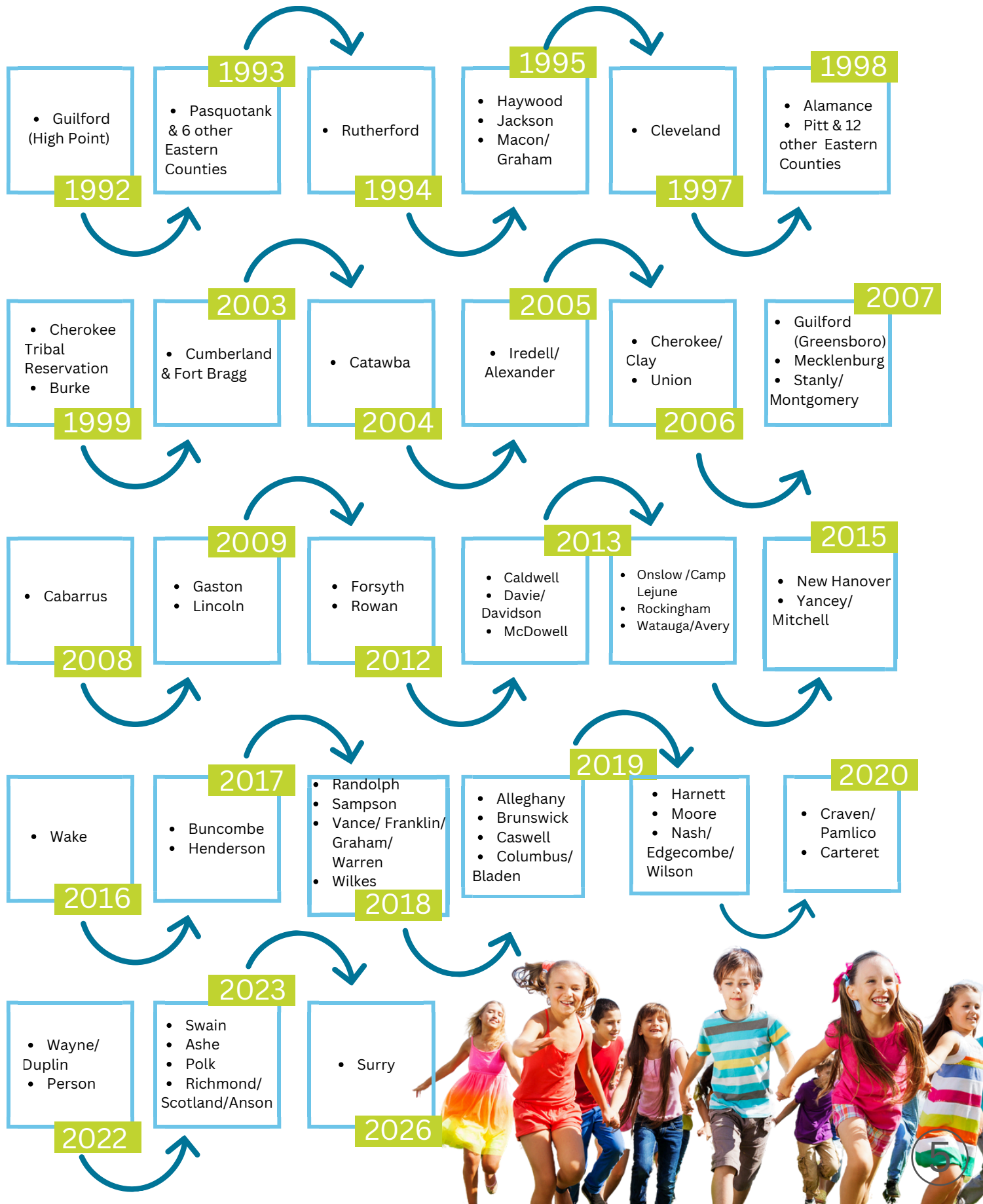
NORTH CAROLINA CAC LOCATIONS



ALAMANCE COUNTY
 ALLEGHANY COUNTY
 ASHE COUNTY
 BRUNSWICK COUNTY
 BUNCOMBE COUNTY
 BURKE COUNTY
 CABARRUS COUNTY
 CALDWELL COUNTY
 CARTERET COUNTY
 CASWELL COUNTY
 CATAWBA COUNTY
 CHEROKEE/CLAY COUNTIES
 CHEROKEE RESERVATION
 CLEVELAND COUNTY
 COLUMBUS/BLADEN COUNTIES
 CRAVEN/PAMLICO COUNTIES
 CUMBERLAND COUNTY/FORT BRAGG
 DAVIE/DAVIDSON COUNTIES
 FORSYTH COUNTY
 GASTON COUNTY
 GUILFORD COUNTY (GREENSBORO)
 GUILFORD COUNTY (HIGH POINT)
 HARNETT COUNTY
 HAYWOOD COUNTY
 HENDERSON COUNTY
 IREDELL/ALEXANDER COUNTIES
 JACKSON COUNTY
 LINCOLN COUNTY
 MACON/GRAHAM COUNTIES
 MCDOWELL COUNTY

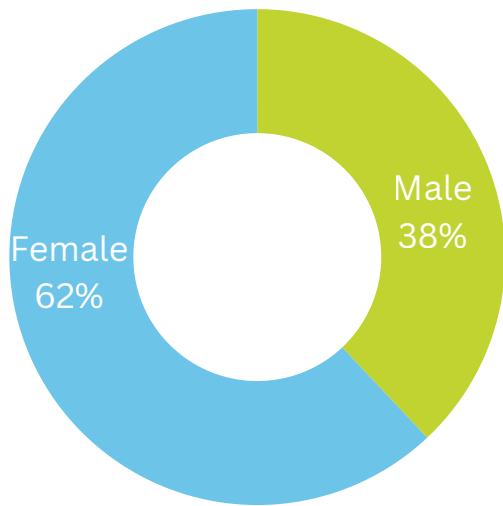
MECKLENBURG COUNTY
 MOORE COUNTY
 NASH/EDGECOMBE/WILSON COUNTIES
 NEW HANOVER COUNTY
 ONSLOW COUNTY/CAMP LEJUNE
 PASQUOTANK & 6 OTHER EASTERN NC COUNTIES
 PERSON COUNTY
 PITT & 12 OTHER EASTERN NC COUNTIES
 POLK COUNTY
 RANDOLPH COUNTY
 RICHMOND/ANSON/SCOTLAND COUNTIES
 ROCKINGHAM COUNTY
 ROWAN COUNTY
 RUTHERFORD COUNTY
 SAMPSON COUNTY
 STANLY/MONTGOMERY COUNTIES
 SURRY COUNTY
 SWAIN COUNTY
 UNION COUNTY
 VANCE/FRANKLIN/GRANVILLE/WARREN COUNTIES
 WAKE COUNTY
 WATAUGA/AVERY COUNTIES
 WAYNE/DUPLIN COUNTIES
 WILKES COUNTY
 YANCEY/MITCHELL COUNTIES

EVOLUTION OF CACs ACROSS NORTH CAROLINA

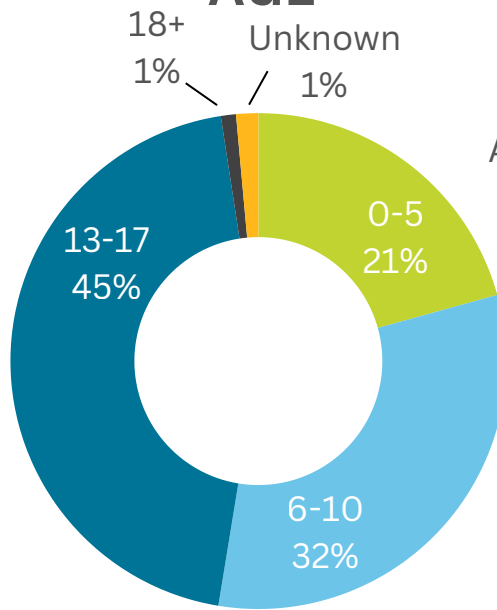


VICTIMS OF CHILD ABUSE IN NORTH CAROLINA

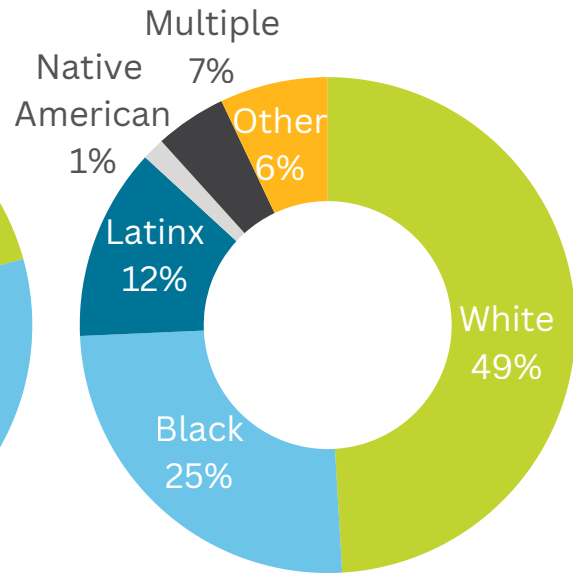
GENDER



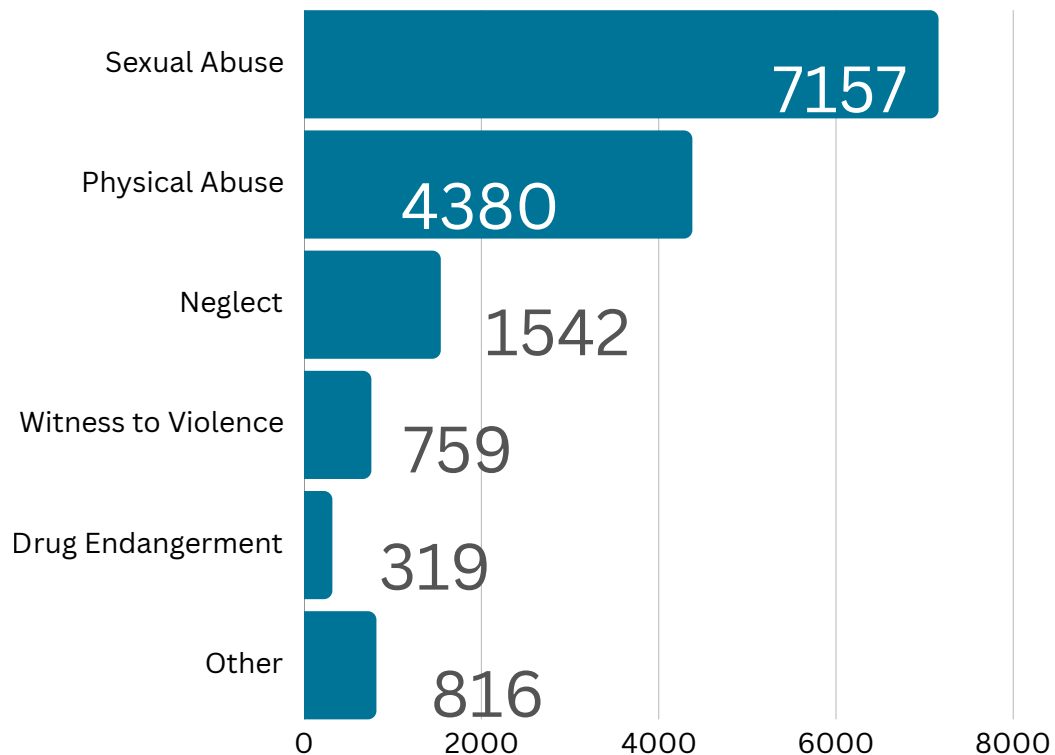
AGE



ETHNICITY



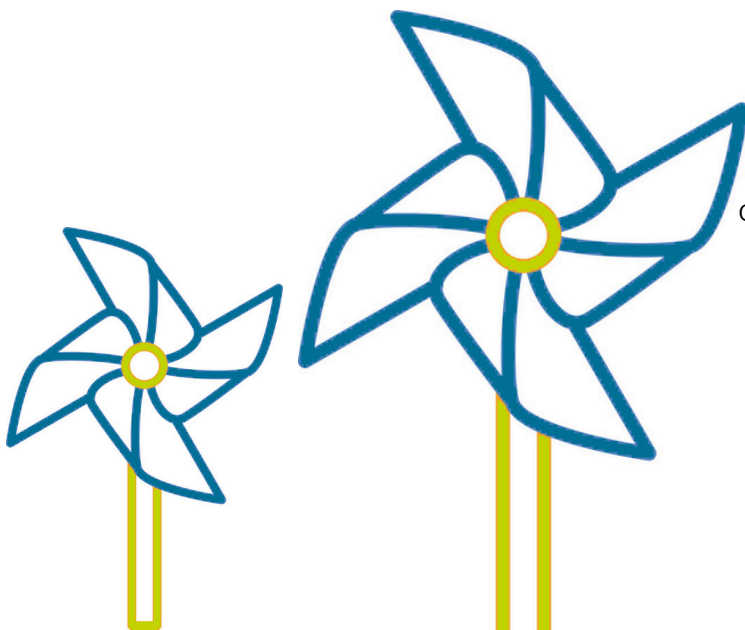
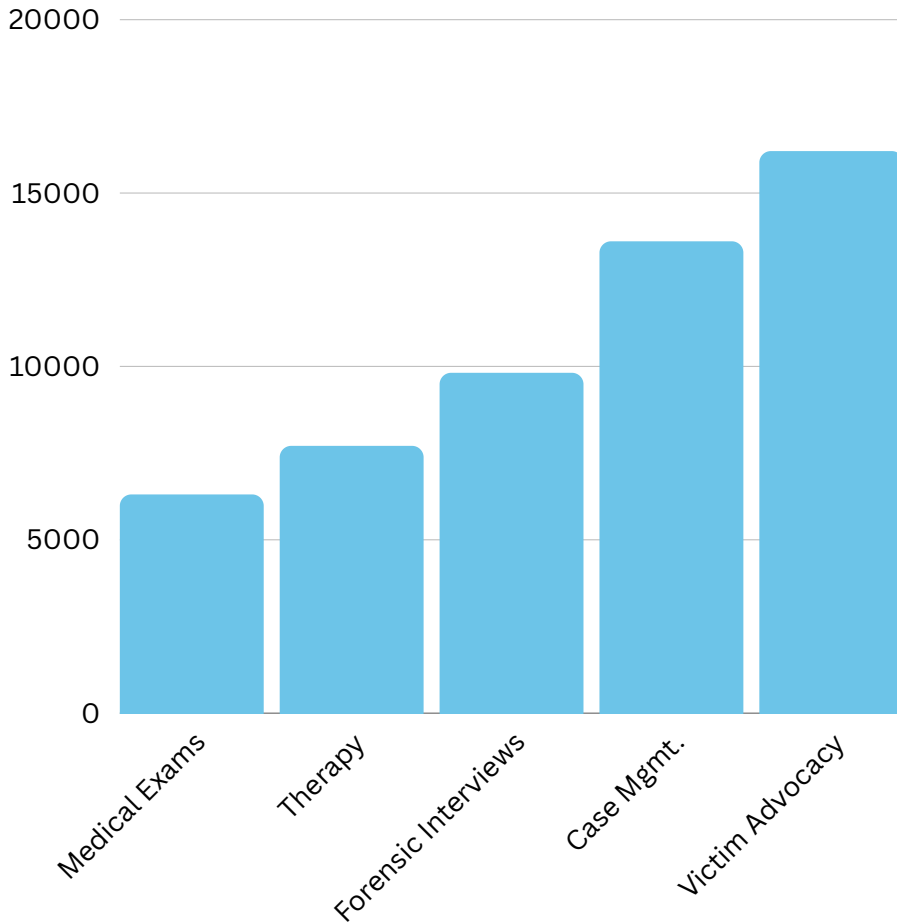
WHY ARE CHILDREN REFERRED?



SERVICES PROVIDED: CACs

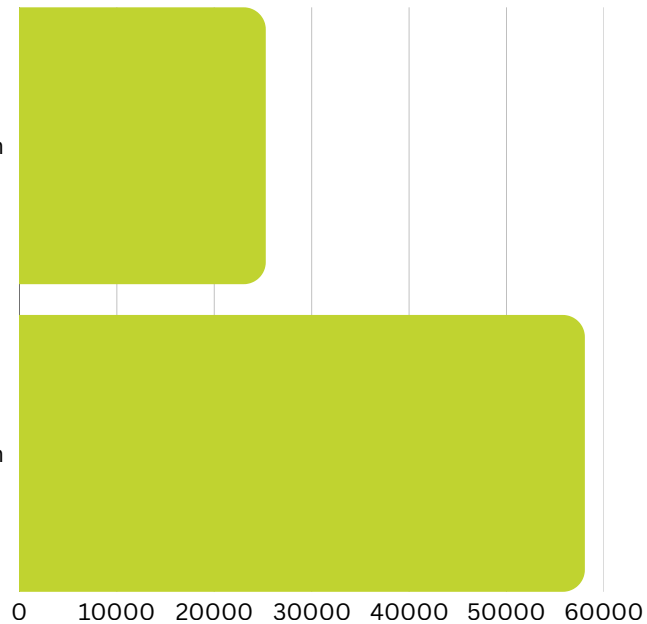
A YEAR'S OVERVIEW

CACs provide a constellation of services to victims that are evidence-informed with tracked outcome performance measures.



Adult Prevention

Child Prevention



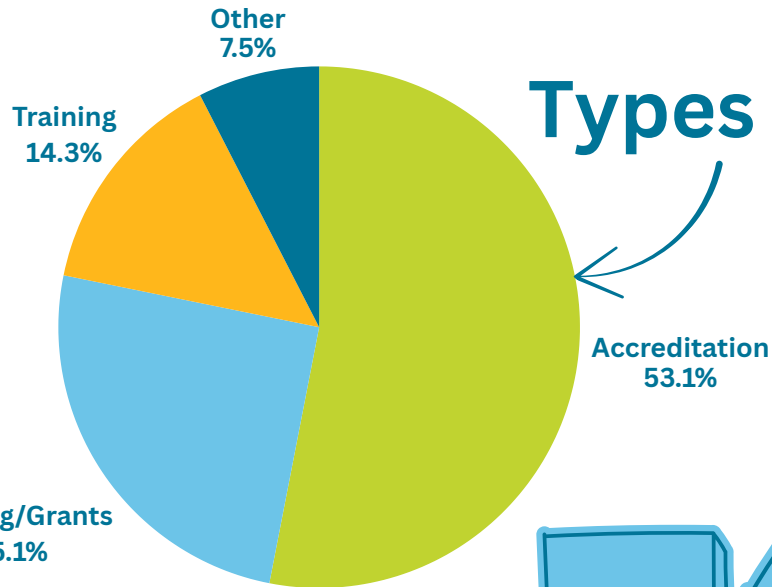
In addition, CACs are making a concerted effort to work proactively, thus reducing the future number of child abuse victims.

SERVICES PROVIDED: CACNC

A YEAR'S OVERVIEW

Technical Assistance (TA)

4,212 REQUESTS = 15,434 FULFILLMENTS = 5,195 HOURS



2 Symposiums

16 Types of Training

222 Individual Courses

2,650 Professionals Trained

71

*million
AWARENESS
IMPRESSIONS



OUTCOMES

CAREGIVERS

North Carolina CACs utilize an Outcome Measurement System that tracks client and partner outcomes.

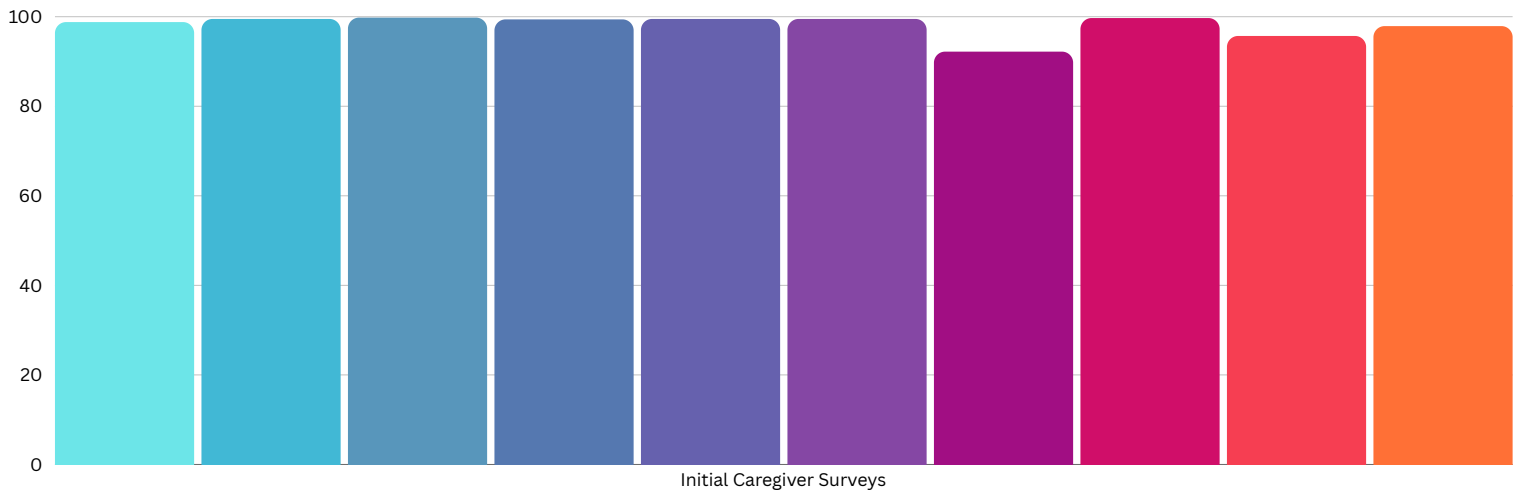
Target:

90% of caregivers will report the CAC facilitates healing for the child and caregiver.

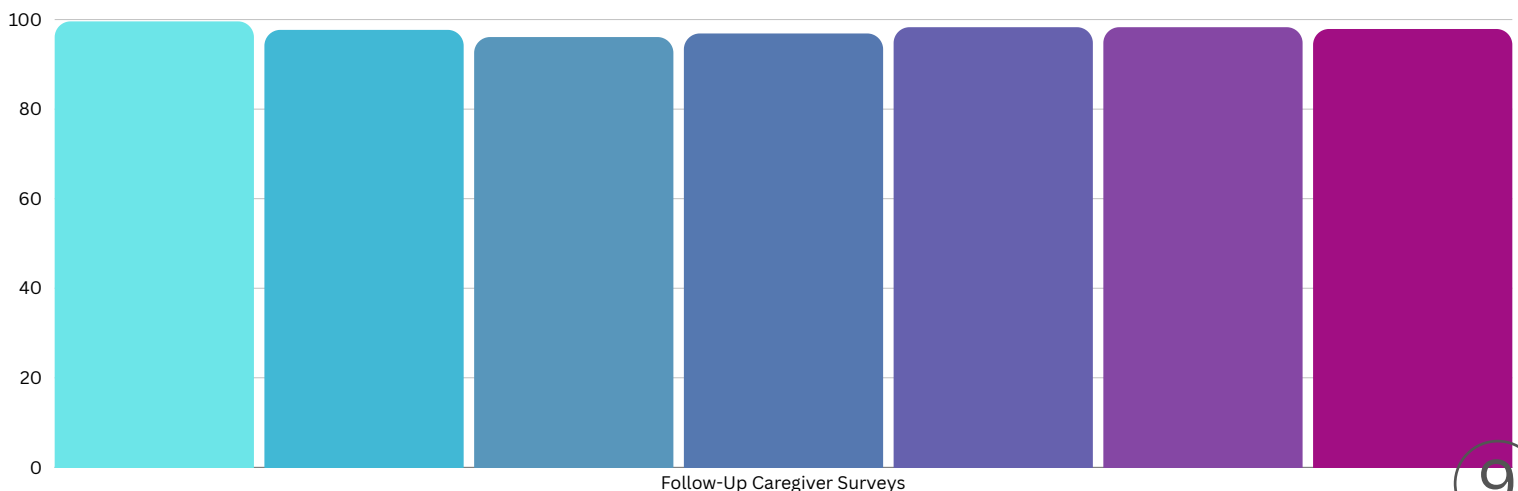
Result:

98.1% of caregivers reported, the CAC facilitated healing for the child and caregiver.

- I believe my child felt safe at the center.
- The center staff made sure I understood the reason for my visit to the center today.
- When I came to the center, my child and I were greeted and received attention in a timely manner.
- I was given information about the various services and programs provided by the center.
- My questions were answered to my satisfaction.
- The process for the interview of my child at the center was clearly explained to me.
- I was given information about the possible behaviors I might expect from my child after we leave the center today and in the days and weeks ahead.
- The staff and/or volunteers at the center were friendly and pleasant.
- After our visit at the center, I feel I know what to expect with the situation facing my child and me.
- CAC provided resources to support my child and respond to his/her needs in days/weeks ahead.



- The staff and volunteers at the center have been friendly and pleasant.
- As a result of our contact with the center, we knew what to expect in the days and weeks that followed.
- Since my first contact with the center, center staff have been available to answer any questions I had.
- Overall, the services that I have received from the center have been helpful to me and my child.
- I feel that I have received information that has helped me understand how I can best keep my child safe in the future.
- I feel that the center has done everything it can to assist my child and me.
- If I knew anyone else who was dealing with a situation like the one my family faced, I would tell that person about the center.



OUTCOMES

MULTI-DISCIPLINARY TEAM

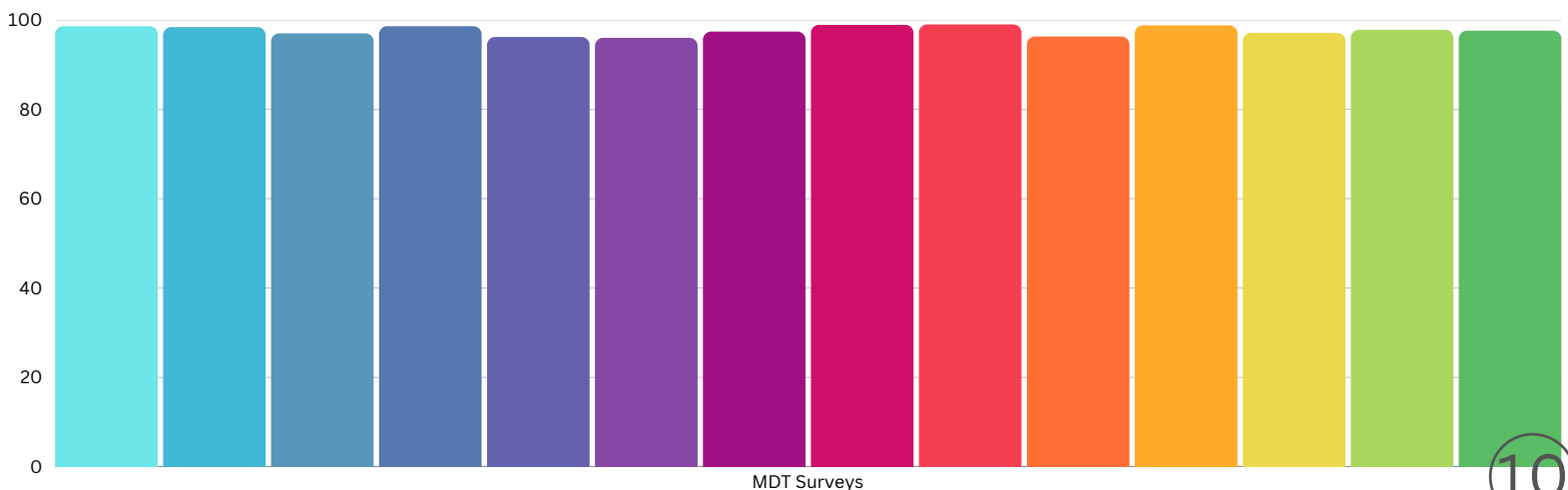
MDT members include:
Law Enforcement, Child
Protective Services,
Prosecution, Mental
Health, and Medical
Professionals.

Target:
90% of the
multidisciplinary team
(MDT) members will
report the CAC process
results in more
collaborative and
efficient case
investigation.

Result:
97.7% of the MDT
members reported the
CAC process resulted in
more collaborative and
efficient case
investigations.



- Team members willingly share information relevant to our cases.
- I can provide input during the forensic interview process.
- Members of the MDT demonstrate respect for the perspectives and informational needs of other team members.
- The CAC model fosters collaboration on the MDT.
- Team meetings are a productive use of my time.
- Case review team meetings help me work on cases.
- Other team members understand my role on the team.
- I believe the clients served through the center benefit from the collaborative approach of our MDT.
- My supervisor/agency is supportive of the CAC concept and the work of the MDT.
- All members of the MDT are actively involved in cases relevant to their role.
- Resources provided by the center help improve work on our team's cases.
- The center provides an environment where I feel safe expressing my concerns or making suggestions about the functioning of the MDT.
- I can get information I need to fulfill my areas of responsibility on cases.
- Other team members turn to my agency for information, expertise, and direction.



NC CAC DIRECTORY

ACCREDITED

Counties Served

ALAMANCE COUNTY
 ALLEGHANY COUNTY
 ASHE COUNTY
 BRUNSWICK COUNTY
 BUNCOMBE COUNTY
 BURKE COUNTY
 CABARRUS COUNTY
 CALDWELL COUNTY
 CARTERET COUNTY
 CASWELL COUNTY
 CATAWBA COUNTY
 CHEROKEE/CLAY COUNTIES
 CHEROKEE RESERVATION
 CLEVELAND COUNTY
 COLUMBUS/BLADEN COUNTIES
 CRAVEN/PAMLICO COUNTIES
 CUMBERLAND/FORT LIBERTY COUNTIES
 DAVIE/DAVIDSON COUNTIES
 FORSYTH COUNTY
 GASTON COUNTY
 GUILFORD COUNTY
 GUILFORD COUNTY (HIGH POINT)
 HARNETT COUNTY
 HAYWOOD COUNTY
 HENDERSON COUNTY
 IREDELL/ALEXANDER COUNTIES
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 LINCOLN COUNTY
 MACON/GRAHAM COUNTIES
 MCDOWELL COUNTY
 MECKLENBURG COUNTY
 MOORE COUNTY
 NASH/EDGEcombe/WILSON COUNTIES
 NEW HANOVER COUNTY
 ONSLOW COUNTY/CAMP LEJUNE
 PASQUOTANK & 6 OTHER EASTERN NC COUNTIES
 PITT & 12 OTHER EASTERN NC COUNTIES
 RANDOLPH COUNTY
 ROCKINGHAM COUNTY
 ROWAN COUNTY
 RUTHERFORD COUNTY
 SAMPSON COUNTY
 STANLY/MONTGOMERY COUNTIES
 SWAIN COUNTY
 UNION COUNTY
 VANCE/FRANKLIN/GRANVILLE/WARREN COUNTIES
 WAKE COUNTY
 WATAUGA/AVERY COUNTIES
 WAYNE/DUPLIN COUNTIES
 WILKES COUNTY
 YANCEY/MITCHELL COUNTIES

CAC Name

CROSSROADS
 HAVEN OF HOPE
 ASHE COUNTY CAC
 THE CAROUSEL CENTER-BRUNSWICK
 MOUNTAIN CHILD ADVOCACY CENTER
 BURKE COUNTY CAC
 JEFF GORDON CHILDREN'S CAC
 ROBINS NEST
 CARTERET COUNTY CAC
 CROSSROADS
 CHILDREN'S ADVOCACY & PROTECTION CENTER OF CATAWBA CO.
 HAVEN
 HEART TO HEART
 CHILDREN'S ADVOCACY CENTER OF CLEVELAND COUNTY
 CAROLYN'S KALEIDOSCOPE
 NANCY'S PLACE
 CHILD ADVOCACY CENTER-FAYETTEVILLE
 DRAGONFLY HOUSE
 FAMILY SERVICES CAC
 LIGHTHOUSE CAC
 GREENSBORO CAC
 HOPE HOUSE
 HARNETT COUNTY CAC
 KARE
 SAFELIGHT CAC
 DOVE HOUSE
 AWAKE-JACKSON
 LINCOLN COUNTY CAC
 KIDS PLACE
 MCDOWELL COUNTY CAC
 PAT'S PLACE
 MOORE COUNTY CAC
 JOANN'S PLACE
 THE CAROUSEL CENTER
 ONEPLACE CAC
 KIDS FIRST
 TEDI BEAR
 EMMY'S HOUSE CAC
 KALEIDOSCOPE CAC
 TERRIE HESS CAC
 CLARA ALLEN FAMILY CENTER
 SAMPSON COUNTY CAC
 THE BUTTERFLY HOUSE
 AWAKE SWAIN
 TREE HOUSE
 S.A.M. CAC
 SAFECHILD ADVOCACY CENTER
 CAC OF THE BLUE RIDGE
 MT. OLIVE CAC
 SAFE SPOT INC
 ALLIE'S HOUSE (TOE RIVER CAC)

Phone

336-228-0813
 336-372-2846
 336-846-2442
 910-254-9898
 828-213-9824
 828-430-9949
 704-403-1736
 828-754-6262
 252-933-6736
 336-694-4250
 828-465-9296
 828-837-5872
 828-359-6313
 704-600-6024
 910-356-0322
 252-288-6325
 910-486-9700
 336-753-6155
 336-722-8173
 704-862-6761
 336-387-6161
 336-821-3327
 910-787-0010
 828-456-8995
 828-513-8002
 704-883-9814
 828-586-3574
 704-736-1155
 828-524-3199
 828-559-0073
 704-335-2760
 910-852-9660
 252-446-7623
 910-254-9898
 910-353-5000
 252-338-5658
 252-744-8334
 336-610-3060
 336-342-3331
 704-639-1700
 828-247-0366
 910-490-9100
 980-323-4625
 828-586-3574
 704-226-1352
 252-572-4112
 919-743-6140
 828-963-9777
 252-737-3330
 336-838-9169
 828-675-1508

PROVISIONAL

Counties Served

POLK COUNTY
 PERSON COUNTY
 RICHMOND/ANSON/SCOTLAND COUNTIES
 SURRY COUNTY

CAC Name

ASPIRE POLK COUNTY CAC
 CROSSROADS
 OUR HOUSE TRI-COUNTY CAC
 THE WILLOW TREE

Phone

980-920-5450
 336-228-0813
 910-997-8424
 336-386-9144



WHO WE ARE

CHILDREN'S ADVOCACY CENTERS OF NORTH CAROLINA IS A STATEWIDE MEMBERSHIP ORGANIZATION DEDICATED TO HELPING LOCAL CHILD ADVOCACY CENTERS AND THEIR COMMUNITIES RESPOND TO ALLEGATIONS OF CHILD ABUSE IN WAYS THAT ARE EVIDENCE-INFORMED, COLLABORATIVE, AND EFFECTIVE.

OUR MISSION

DEVELOP, TRAIN, AND SUSTAIN HIGH QUALITY CHILDREN'S ADVOCACY CENTERS AND MULTI-DISCIPLINARY TEAMS

OUR VISION

CHILDREN ARE FREE FROM MALTREATMENT

CACNC HELPS LOCAL CENTERS IDENTIFY AND MEET THE NEEDS OF THEIR COMMUNITIES BY:

PROVIDING
TECHNICAL
ASSISTANCE

SOLICITING AND
ADMINISTERING
FUNDING FOR
ACCREDITED AND
PROVISIONAL
CENTERS

TRAINING FOR
MULTI-
DISCIPLINARY
TEAMS, CAC STAFF,
BOARDS, AND
VOLUNTEERS

BUILDING
AWARENESS AMONG
PROFESSIONALS
AND COMMUNITIES
ABOUT CACs AND
CHILD ABUSE

MEMBERSHIP BENEFITS

Accredited State Chapter Office

- Coordination of and linkage to information to/from NCA and SRCAC
- Chapter supported client database
- Chapter supported membership portal

Advocacy

- Active advocacy for continued and increased funding of CACs
- Propose legislation that benefits CACs and their clients
- Partner with key stakeholders to review proposed legislation relevant to CACs, survivors and the statewide movement
- Coordination of efforts with NC General Assembly via Joyner Government Affairs
- Active partnerships for the purpose of advocacy with other state agencies (Conference of DA's, NCCASA, NCCADV, NCVAN, NCHTC, DCDEE, kNot Today, NCDOJ, NCDHHS, NC Council for Women, Positive Childhood Alliance NC, Project No Rest, NC Justice Academy)
- Representation on state level committees

Networking Opportunities

- Annual CACNC director's summit
- Mentoring coordination
- Two annual symposia for child abuse professionals
- Sharing of ideas and information for membership (Monday Blast)
- Monthly membership meetings
- Membership networking opportunities

Awareness & Prevention

- Active social media presence with statewide postings
- On-demand access to CAC contacts, training and resources via membership portal

Training

- Annual survey of members' training needs
- New ED orientation
- Monthly directors call
- Forensic interviewing
- NCA and CACNC standards review
- FirstCall initial investigative interviewing
- Strategic/succession planning
- Board development
- MDT facilitator training
- Basics of Facilitation training
- CE-Cert and vicarious trauma trainings
- RADAR new interviewer faculty monitoring
- Job postings for member center organizations
- Statewide marketing, awareness events, and prevention efforts
- Planning and coordination of two annual child abuse symposia
 - o "Reflections" Symposium on Child Abuse & Neglect at Lake Junaluska
 - o "Changing the Tide" The Carolinas' Seaside Symposium on Child Abuse at Myrtle Beach
- Collaborate with SCNCAC for Initial Victim Service Provider training
- Legal training for CAC staff and MDT members
- Monthly medical lunch & learn series
- Evidentia Learning (Medical & MDT modules)
- Other trainings as requested



MEMBERSHIP BENEFITS

Technical Support & Assistance



•Accreditation

- o MDT (standard 1)
 - Team Dynamics
 - Protocol Assistance
- o Forensic Interview (standard 3)
 - FI Peer Review
 - RADAR Complex Case Consultation
- o Victim Advocacy
 - Court Advocacy (standard 4)
 - VA Peer Review
- o Medical Standard (standard 5)
 - Billing
 - Program Development
 - Physical Abuse (optional)
 - Monitoring/supervision standards
 - Sustainment
 - Medical Peer Review
 - Guidance in the rostering process with CMEP
 - Providing CQI case consultation
 - Creation and management of locked website portals with journal reviews, resources and consultation with peers.
- o Mental Health (standard 6)
 - Billing
 - Program development
 - Monitoring/supervision standards
 - Sustainment
 - MH Peer Review
 - Provision of training or guidance in identifying and accessing training for local mental health providers
- o Case Review (standard 7)
 - Individual Case Review
 - Clinical Case Review
- o Case Tracking (standard 8)
 - Caretnet
 - OMS
- o Organizational Capacity (standard 9)
 - Board Development
 - Strategic Planning
 - Succession Planning
 - Executive Coaching
 - Human Resources
 - Ethics

- o Child Focused Setting (standard 10)
- o Community Education (optional)
- o CSEC (optional)
- o Development of tools to support national & state standards

•Awareness/Marketing

- o Child Abuse Prevention Month
- o Marketing toolkits
- o Social Media content curation
- o Media & public relations support

•Event support

- o Presence at local CAC events
- o Keynotes or presentations
- o Introduction to nationwide speakers for CAC fundraising events

•CAC development

•Case Management

•Confidentiality

•Contracts/Consultants

•Crisis Issues Planning

- o Conflict Resolution
- o Critical Incident/PIP

•Funding

- o Grants & Reporting
- o Subgrants
- o Fundraising
- o Diversification

•Information/Referral

•Legal

- o Consent
- o HIPAA
- o Records
- o Subpoena
- o Testimony

•Program Evaluation

•Media Relations

- o Public Affairs

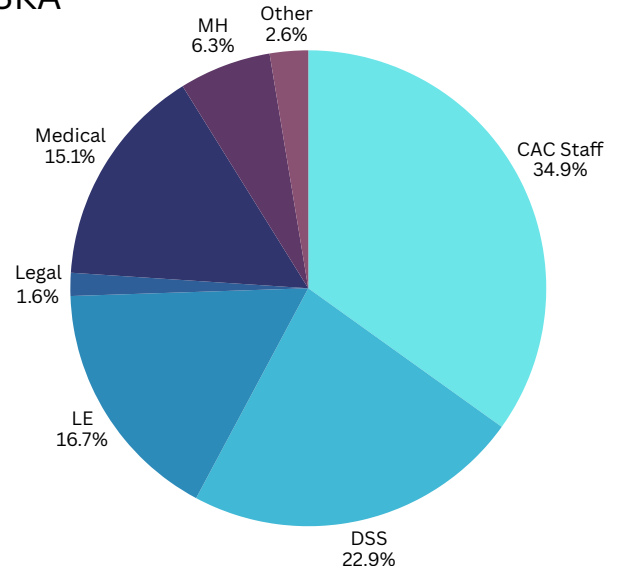
•Technology

- o Coalition Manager
- o Microsoft Support
- o Website development/support

STATEWIDE SYMPOSIUMS

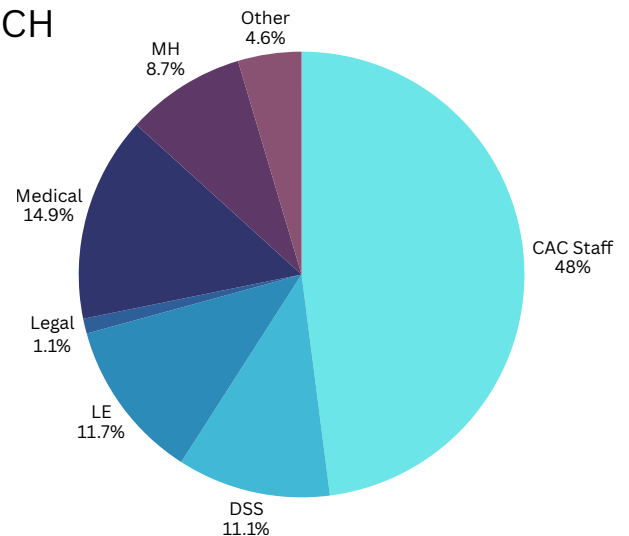
"REFLECTIONS" SYMPOSIUM ON CHILD ABUSE & NEGLECT

ANNUALLY IN
LAKE JUNALUSKA



"CHANGING THE TIDE": THE CAROLINAS' SEASIDE SYMPOSIUM ON CHILD ABUSE

ANNUALLY IN
MYRTLE BEACH



Testimonials

The Seaside Symposium was a well-organized event with high-quality content and a welcoming atmosphere.

This was a valuable experience that left me feeling inspired and better equipped to serve children and families.

I appreciated the variety of topics and the opportunity to learn from professionals across disciplines.

Lake J is a 'can't miss' training for me!

STRATEGIC PLAN

Section 1: Capacity Building

Prevention: CACNC provides child abuse prevention education resources to CACs via NCA standard 12.

Establish catastrophic and emergency preparedness measures to protect sensitive information by assessing feasibility of using cloud-based storage and access across all CACs.

Equity: Assessment & Tools

Grow CACs in unserved and underserved areas.

Section 2: Strengthening Professional Pipeline

Recruit qualified medical professionals.

Develop capacity for medical providers.

Develop capacity for enhancing mental health and trauma treatment (output), including NCA models.

Additional specialized training for CAC staff and MDT.

Implementation of 3 optional standards.

Section 3: Funding/ Financial

Identify private or diverse funding resources to sustain and grow chapter.

Fundraising/financial stakeholders.

Organize a statewide event with representation from all CACs to launch an endowment campaign/establish an endowment.

Section 4: Partnerships and Legislation

Codify CACs and MDTs in legislation.

Enhanced rate for mental health.

Build local and state level relationships with elected officials prior to legislative ask.

Implement legislative advocacy training for CACNC and member CACs.

Continue partnership with NC CMEP to create a billing source for LE only cases.

LE/DSS survey regarding partnership.

Section 5: Outcomes

Using outcome data in a meaningful way such as:

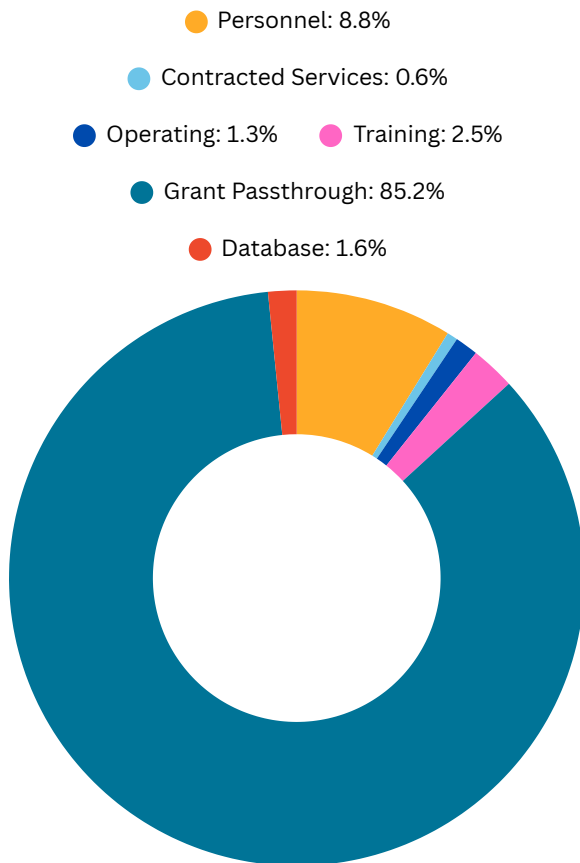
- compliance
- telling a story
- data systems and collection

BUDGETARY ITEMS

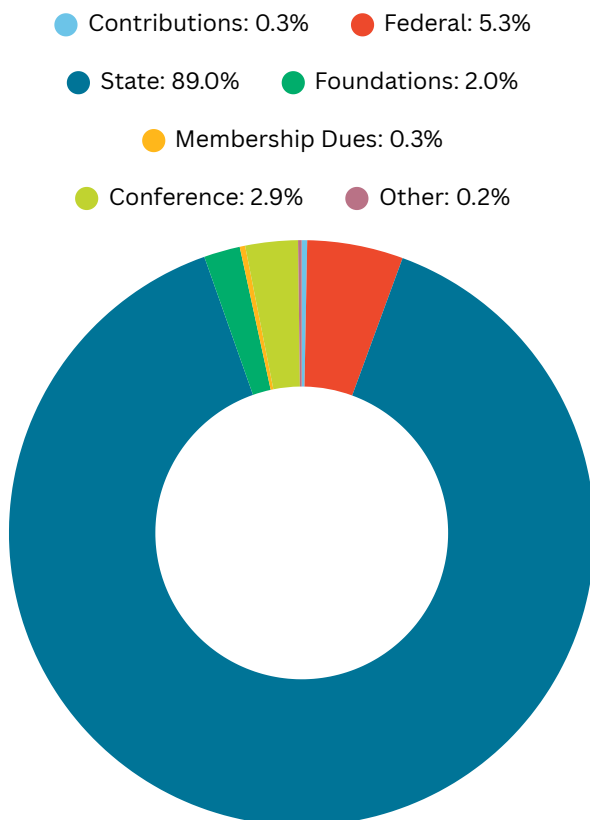
FISCAL YEAR 2025-2026

Internally approved numbers, the final audited report will be available on our website once it is available.

Expenses



Income



STAFF & BOARD OF DIRECTORS

STAFF



CHIEF EXECUTIVE OFFICER: DEANA JOY
CHIEF OPERATIONS OFFICER: BRANDI REAGAN
ADVANCEMENT TEAM LEAD: ASHLEY SHOEMAKER
COMPLIANCE TEAM LEAD: ANGIE BROWN
PROGRAMS TEAM LEAD: JULIE SCHROER
FINANCE MANAGER: ALICE HARRIS
LEGAL COUNSEL: AUDRA PADGET
MEDICAL SERVICES COORDINATOR: DEB FLOWERS
MEMBERSHIP COORDINATOR: BRANDI GLENN
STAFF ATTORNEY: ALSTON MCNAIRY

CACNC BOARD OF DIRECTORS

OFFICERS:

BOARD PRESIDENT: CRISTIN DERONJA
BOARD VICE PRESIDENT: ASHLEY LANTZ
BOARD TREASURER: SHERRY REINHARDT
BOARD SECRETARY: CLARK REIMER



MEMBERS:

CHRIS JERNIGAN
CLINT HOLT
FULTON MCSWAIN
HEATHER WALESKI
JENNIFER DOBEY
MARILYN GRUNDY
NOEMI RIVERA
DR. SHANTA DUBE
SHERRY REINHARDT



PARTNERSHIPS & INVESTORS



PARTNERSHIPS

CHILD MEDICAL
EVALUATION PROGRAM

CHILD FATALITY TASK
FORCE

CONFERENCE OF DISTRICT
ATTORNEYS

NC COALITION AGAINST
DOMESTIC VIOLENCE

NC COALITION AGAINST
SEXUAL ASSAULT

SOUTHERN REGIONAL
CHILDREN'S ADVOCACY
CENTER

NC DIVISION OF CHILD
DEVELOPMENT & EARLY
EDUCATION

NC PARTNERSHIP FOR
CHILDREN (SMART START)

NC CHILD TREATMENT
PROGRAM

JUSTICE MATTERS

DSS DIRECTORS
ASSOCIATION

SOUTH CAROLINA
NETWORK OF CHILDREN'S
ADVOCACY CENTERS

NC DEPARTMENT OF
HEALTH & HUMAN
SERVICES

NC PEDIATRIC SOCIETY
COMMITTEE ON CHILD
ABUSE & NEGLECT

NC HUMAN TRAFFICKING
COMMISSION

NC VICTIM ASSISTANCE
NETWORK

POSITIVE CHILDHOOD
ALLIANCE NC

NC DEPARTMENT OF
JUSTICE

KNOT TODAY FOUNDATION

UNITED WAY OF NORTH
CAROLINA (NC211)

NC ASSOCIATION OF
CHIEFS OF POLICE

NC DEPARTMENT OF
PUBLIC INSTRUCTION

RADAR

IMPACT CENTER - FRANK
PORTER GRAHAM (IC-FPG)



INVESTORS

STATE EMPLOYEES
COMBINED CAMPAIGN

GOVERNOR'S CRIME
COMMISSION

NATIONAL CHILDREN'S
ALLIANCE

CAPITOL B

NC GENERAL ASSEMBLY

NANCYE FLEMING MARKLE
CHARITABLE TRUST FOR
CHILDREN

DUKE ENDOWMENT

THE OAK FOUNDATION