



children's  
advocacy  
centers of  
north carolina

# Annual Report

2024-2025

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# A YEAR'S OVERVIEW

## ACCOMPLISHMENTS



### New Centers Working Toward Accreditation



Tri-County Our House CAC  
Aspire Polk County  
CrossRoads: Person County  
Surry County

### New Centers Accredited



AWAKE: Swain  
S.A.M. CAC  
Mt. Olive  
Haven of Hope  
Carousel Center: Brunswick  
Ashe CAC  
Carolyn's Kaleidoscope

### Centers Re-Accredited



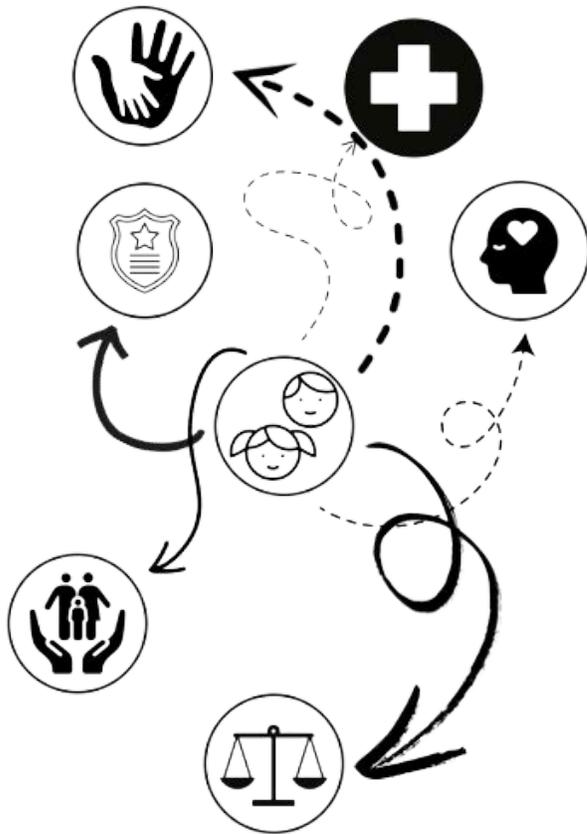
Greensboro CAC  
The Dragonfly House  
CAC of the Blue Ridge  
Clara Allen CAC  
Crossroads: Alamance  
Lincoln County CAC  
Robin's Nest



# WHAT IS A CAC?

A Children's Advocacy Center is the ONE place that provides a safe, child-focused environment where law enforcement, child protective services, prosecution, medical and mental health professionals share information and develop a coordinated strategy that seeks justice while also meeting the unique needs of each child and non-offending family member.

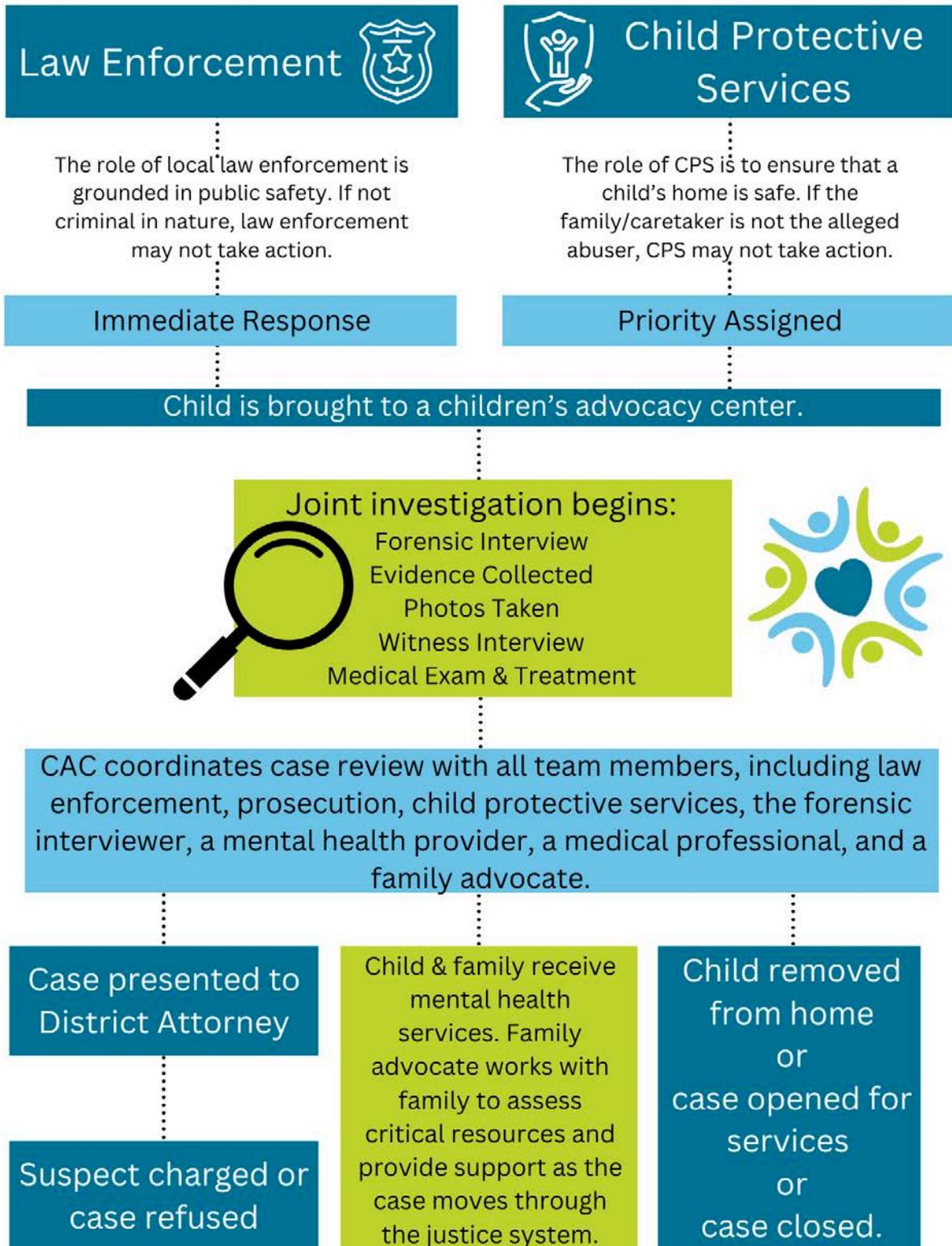
**Without CACs**



**With CACs**



# HOW DOES THE CAC MODEL WORK?

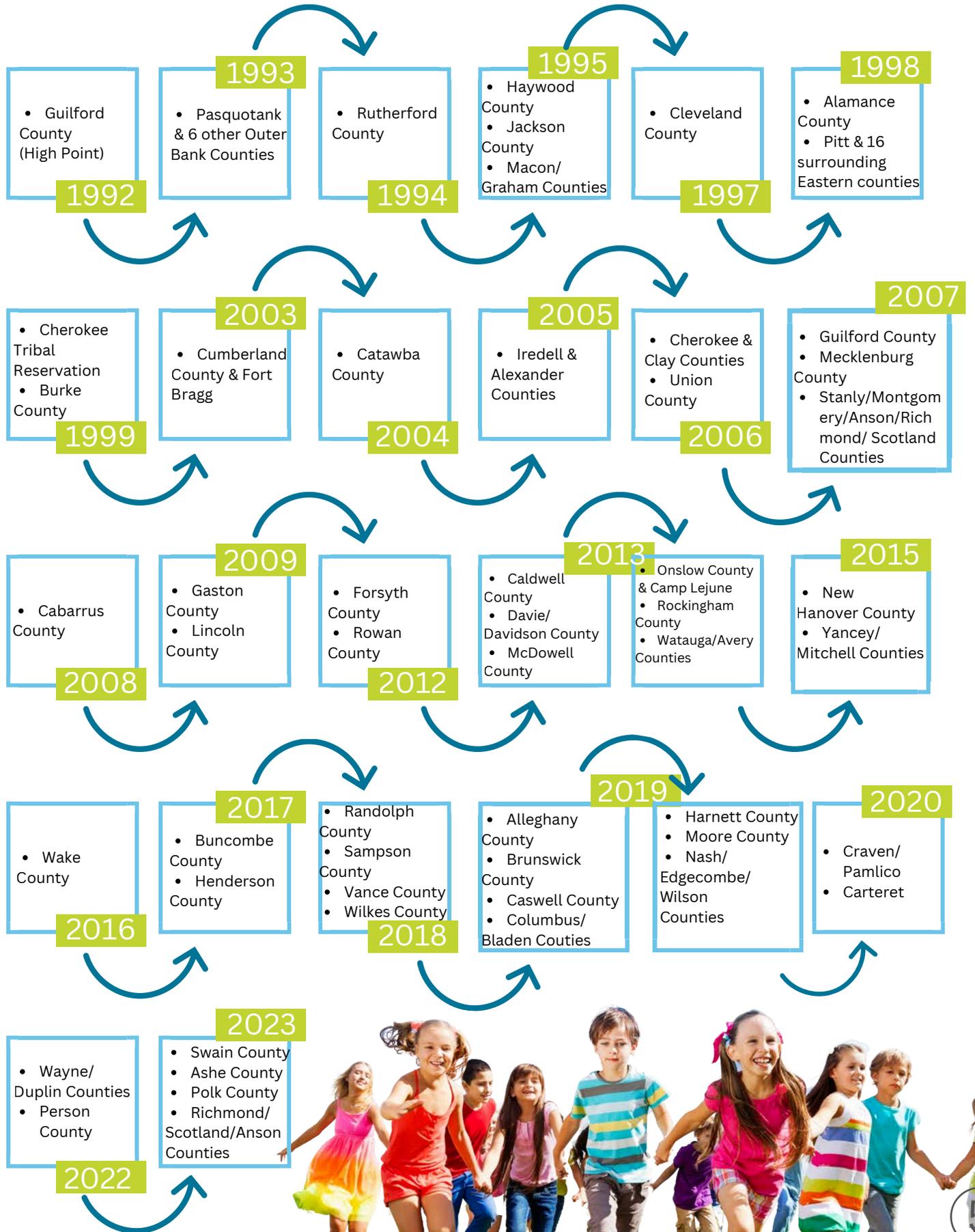


# NORTH CAROLINA CAC LOCATIONS



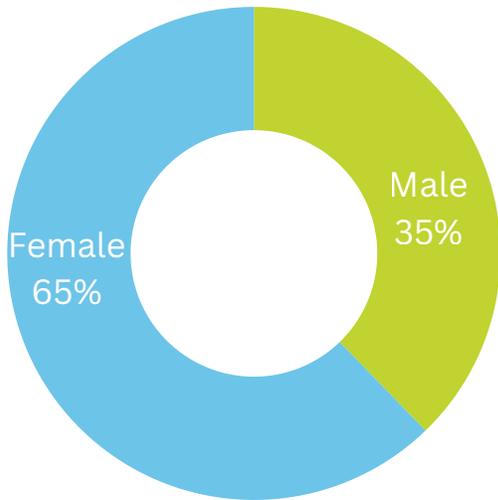
- ALAMANCE COUNTY
- ALLEGHANY COUNTY
- ASHE COUNTY
- BRUNSWICK COUNTY
- BUNCOMBE COUNTY
- BURKE COUNTY
- CABARRUS COUNTY
- CALDWELL COUNTY
- CARTERET COUNTY
- CASWELL COUNTY
- CATAWBA COUNTY
- CHEROKEE/CLAY COUNTIES
- CHEROKEE RESERVATION
- CLEVELAND COUNTY
- COLUMBUS/BLADEN COUNTIES
- CRAVEN/PAMLICO COUNTIES
- CUMBERLAND/FORT LIBERTY COUNTIES
- DAVIE/DAVIDSON COUNTIES
- FORSYTH COUNTY
- GASTON COUNTY
- GUILFORD COUNTY
- GUILFORD COUNTY (HIGH POINT)
- HARNETT COUNTY
- HAYWOOD COUNTY
- HENDERSON COUNTY
- IREDELL/ALEXANDER COUNTIES
- JACKSON COUNTY
- LINCOLN COUNTY
- MACON/GRAHAM COUNTIES
- MCDOWELL COUNTY
- MECKLENBURG COUNTY
- MOORE COUNTY
- NASH/EDGECOMBE/WILSON COUNTIES
- NEW HANOVER COUNTY
- ONSLOW COUNTY/CAMP LEJUNE
- PASQUOTANK & 6 OTHER EASTERN NC COUNTIES
- PERSON COUNTY
- PITT & 12 OTHER EASTERN NC COUNTIES
- POLK COUNTY
- RANDOLPH COUNTY
- RICHMOND/ANSON/SCOTLAND COUNTIES
- ROCKINGHAM COUNTY
- ROWAN COUNTY
- RUTHERFORD COUNTY
- SAMPSON COUNTY
- STANLY/MONTGOMERY COUNTIES
- SWAIN COUNTY
- UNION COUNTY
- VANCE/FRANKLIN/GRANVILLE/WARREN COUNTIES
- WAKE COUNTY
- WATAUGA/AVERY COUNTIES
- WAYNE/DUPLIN COUNTIES
- WILKES COUNTY
- YANCEY/MITCHELL COUNTIES

# EVOLUTION OF CACs ACROSS NORTH CAROLINA

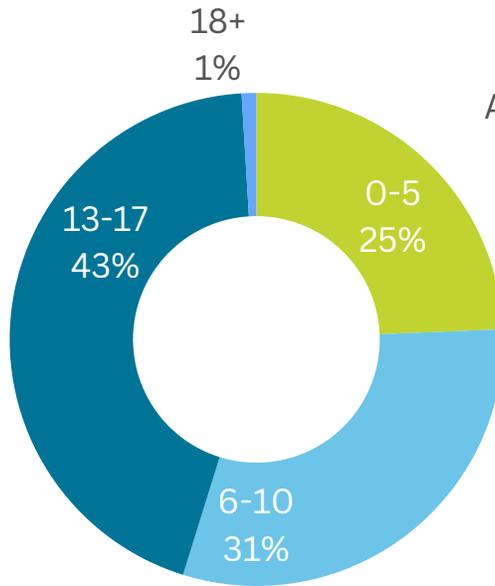


# VICTIMS OF CHILD ABUSE IN NORTH CAROLINA

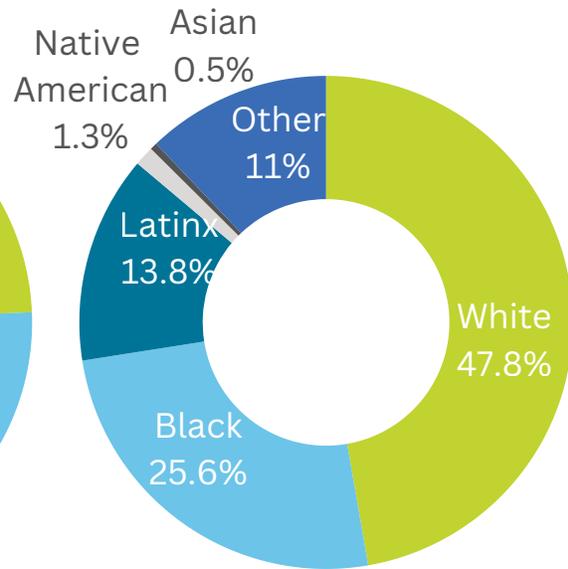
## GENDER



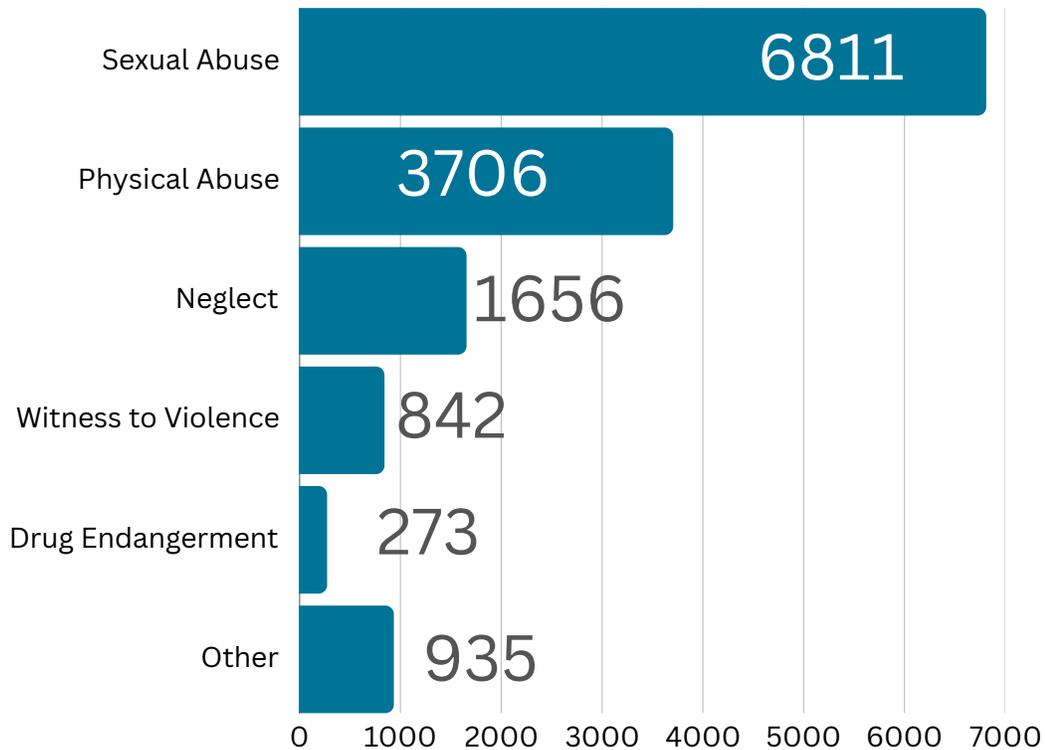
## AGE



## ETHNICITY



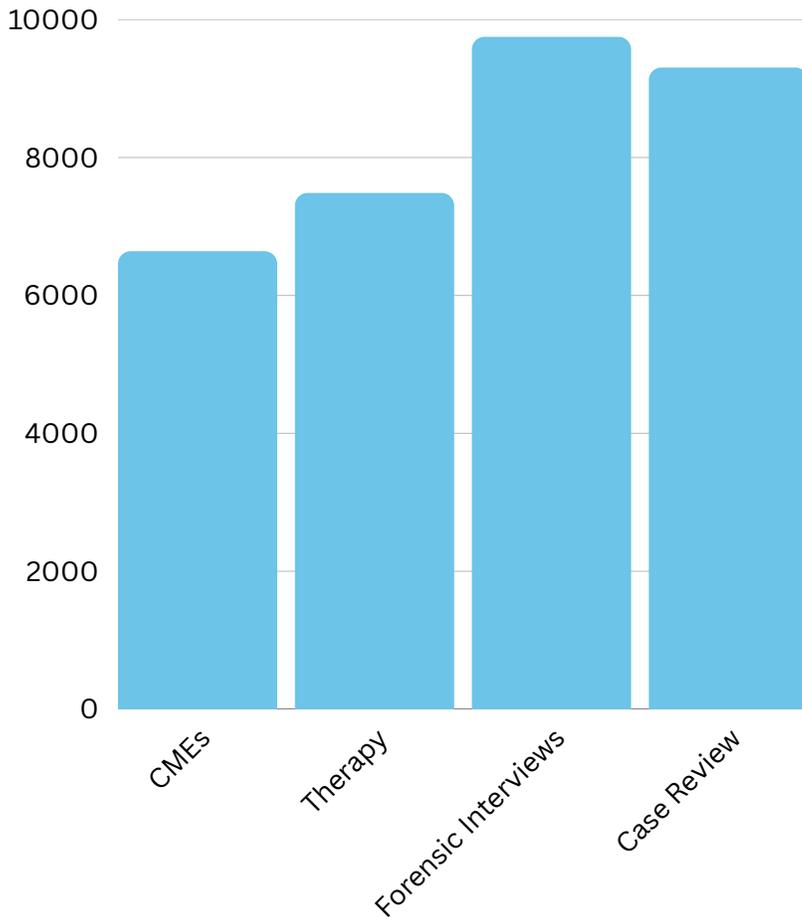
## WHY ARE CHILDREN REFERRED?



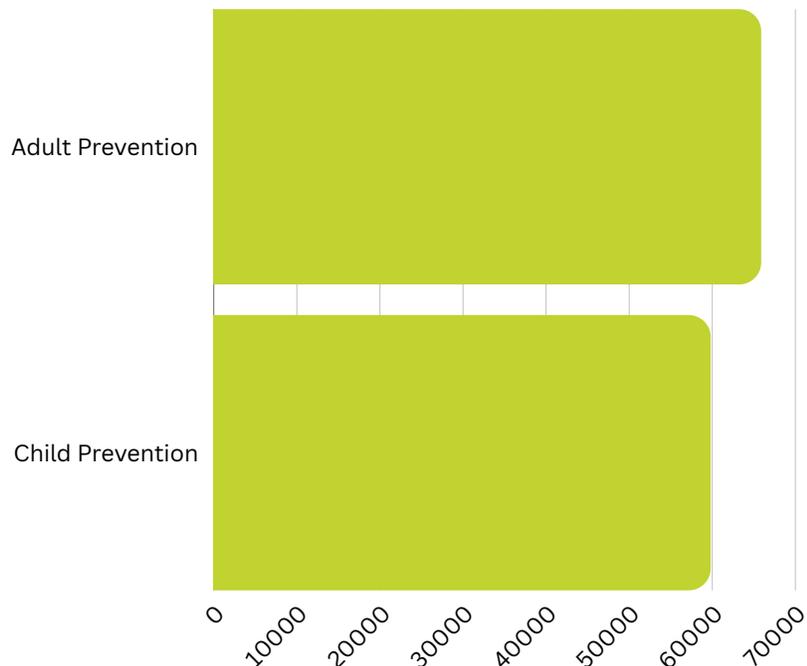
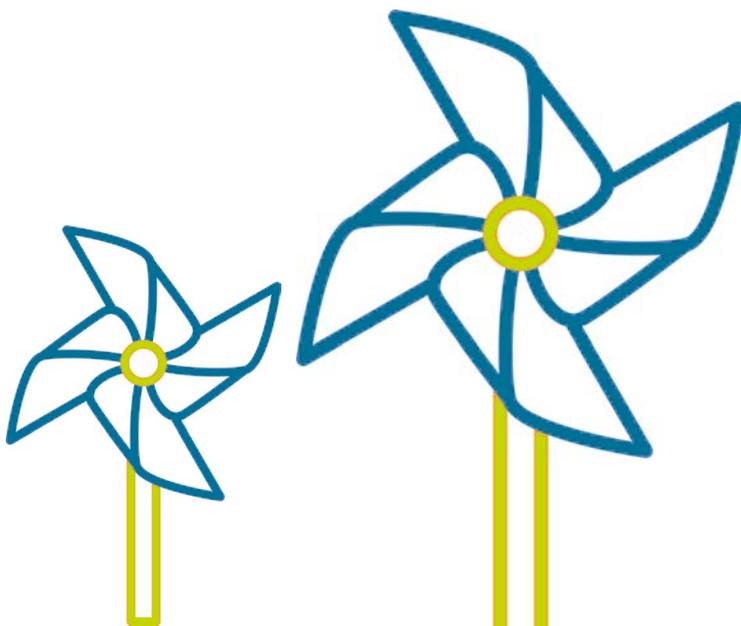
# SERVICES PROVIDED: CACs

## A YEAR'S OVERVIEW

CACs provide a constellation of services to victims that are evidence-informed with tracked outcome performance measures.



**1.7**  
\*million  
**AWARENESS**  
**IMPRESSIONS**



In addition, CACs are making a concerted effort to work proactively, thus reducing the future number of child abuse victims.

# SERVICES PROVIDED: CACNC

## A YEAR'S OVERVIEW

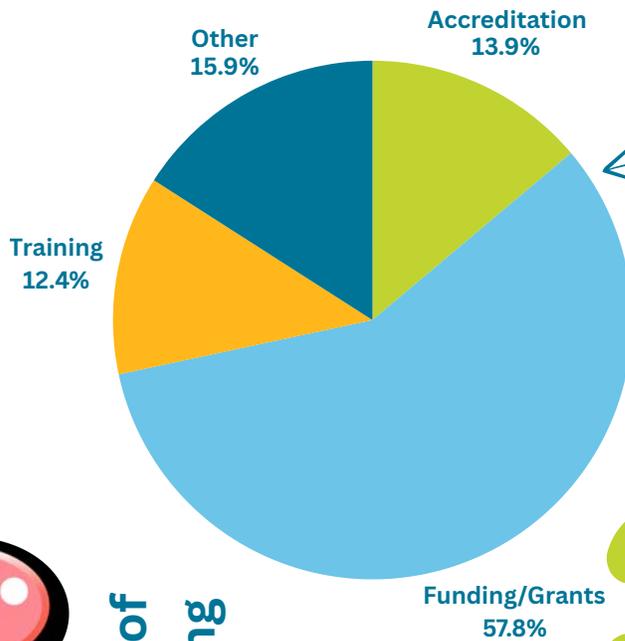
**4,591** TA REQUESTS = **15,835** TA FULFILLMENTS = **4,931.75** TA HOURS

**2** Symposiums

**28** Types of Training

**116** Individual Courses

**2533** Professionals Trained



Types of TA

**37.7**

*\*million*  
AWARENESS  
IMPRESSIONS



# OUTCOMES

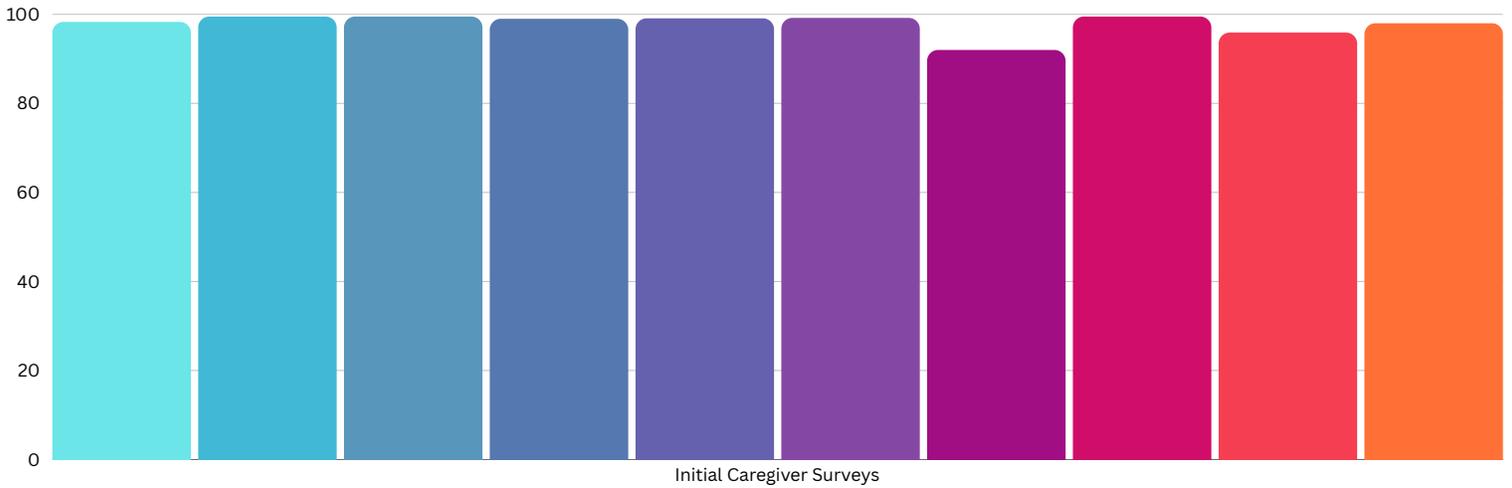
## CAREGIVERS

North Carolina CACs utilize an Outcome Measurement System that tracks client and partner outcomes.

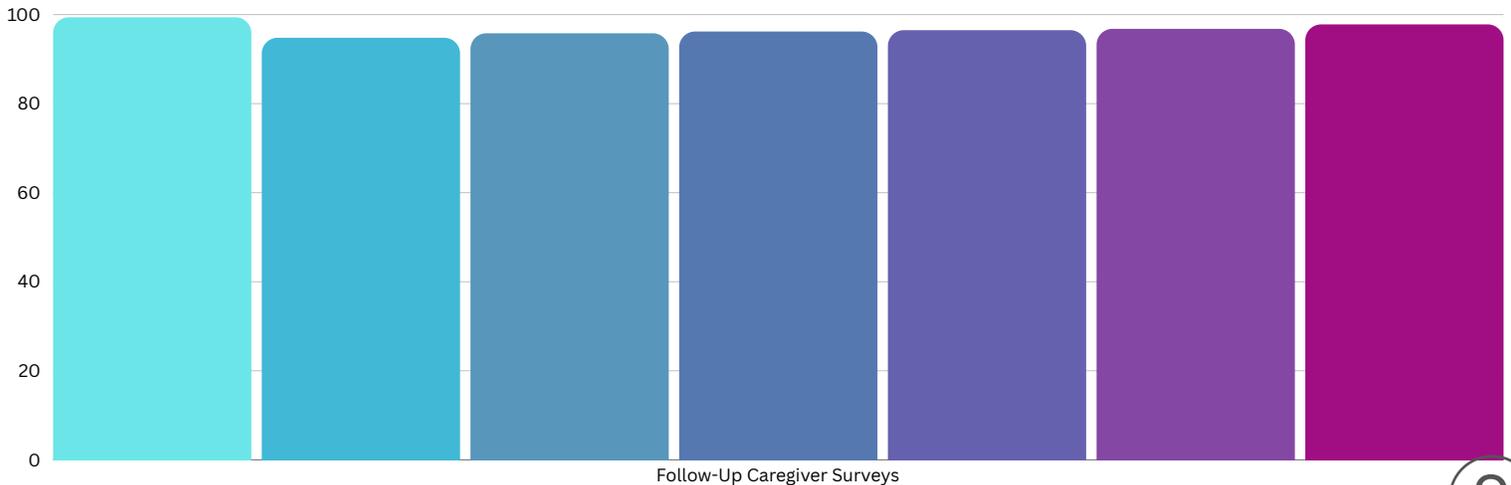
**Target:**  
90% of caregivers will report the CAC facilitates healing for the child and caregiver.

**Result:**  
97.4% of caregivers reported, the CAC facilitated healing for the child and caregiver.

- I believe my child felt safe at the center.
- The center staff made sure I understood the reason for my visit to the center today.
- When I came to the center, my child and I were greeted and received attention in a timely manner.
- I was given information about the various services and programs provided by the center.
- My questions were answered to my satisfaction.
- The process for the interview of my child at the center was clearly explained to me.
- I was given information about the possible behaviors I might expect from my child after we leave the center today and in the days and weeks ahead.
- The staff and/or volunteers at the center were friendly and pleasant.
- After our visit at the center, I feel I know what to expect with the situation facing my child and me.
- CAC provided resources to support my child and respond to his/her needs in days/weeks ahead.



- The staff and volunteers at the center have been friendly and pleasant.
- As a result of our contact with the center, we knew what to expect in the days and weeks that followed.
- Since my first contact with the center, center staff have been available to answer any questions I had.
- Overall, the services that I have received from the center have been helpful to me and my child.
- I feel that I have received information that has helped me understand how I can best keep my child safe in the future.
- I feel that the center has done everything it can to assist my child and me.
- If I knew anyone else who was dealing with a situation like the one my family faced, I would tell that person about the center.



# OUTCOMES

## MULTI-DISCIPLINARY TEAM

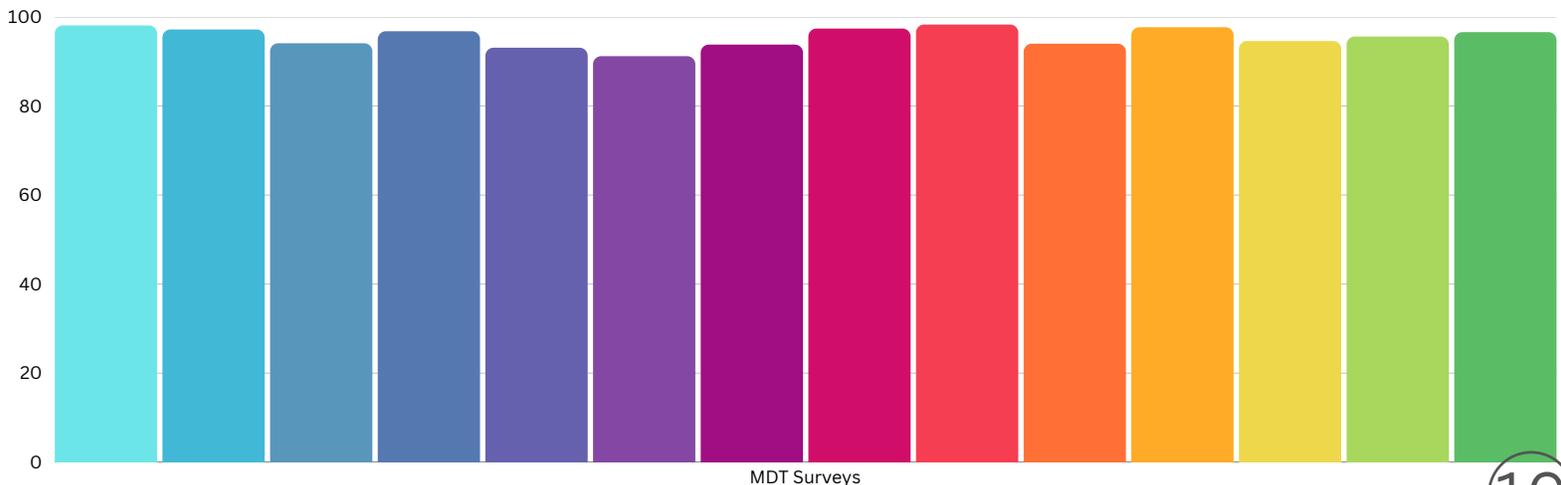
MDT members include: Law Enforcement, Child Protective Services, Prosecution, Mental Health, and Medical Professionals.

**Target:**  
90% of the multidisciplinary team (MDT) members will report the CAC process results in more collaborative and efficient case investigation.

**Result:**  
95.6% of the MDT members reported the CAC process resulted in more collaborative and efficient case investigations.



- Team members willingly share information relevant to our cases.
- I can provide input during the forensic interview process.
- Members of the MDT demonstrate respect for the perspectives and informational needs of other team members.
- The CAC model fosters collaboration on the MDT.
- Team meetings are a productive use of my time.
- Case review team meetings help me work on cases.
- Other team members understand my role on the team.
- I believe the clients served through the center benefit from the collaborative approach of our MDT.
- My supervisor/agency is supportive of the CAC concept and the work of the MDT.
- All members of the MDT are actively involved in cases relevant to their role.
- Resources provided by the center help improve work on our team's cases.
- The center provides an environment where I feel safe expressing my concerns or making suggestions about the functioning of the MDT.
- I can get information I need to fulfill my areas of responsibility on cases.
- Other team members turn to my agency for information, expertise, and direction.



MDT Surveys

# NC CAC DIRECTORY

## ACCREDITED

### Counties Served

ALAMANCE COUNTY  
 ALLEGHANY COUNTY  
 ASHE COUNTY  
 BRUNSWICK COUNTY  
 BUNCOMBE COUNTY  
 BURKE COUNTY  
 CABARRUS COUNTY  
 CALDWELL COUNTY  
 CARTERET COUNTY  
 CASWELL COUNTY  
 CATAWBA COUNTY  
 CHEROKEE/CLAY COUNTIES  
 CHEROKEE RESERVATION  
 CLEVELAND COUNTY  
 COLUMBUS/BLADEN COUNTIES  
 CRAVEN/PAMLICO COUNTIES  
 CUMBERLAND/FORT LIBERTY COUNTIES  
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 LINCOLN COUNTY  
 MACON/GRAHAM COUNTIES  
 MCDOWELL COUNTY  
 MECKLENBURG COUNTY  
 MOORE COUNTY  
 NASH/EDGEcombe/WILSON COUNTIES  
 NEW HANOVER COUNTY  
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 STANLY/MONTGOMERY COUNTIES  
 SWAIN COUNTY  
 UNION COUNTY  
 VANCE/FRANKLIN/GRANVILLE/WARREN COUNTIES  
 WAKE COUNTY  
 WATAUGA/AVERY COUNTIES  
 WAYNE/DUPLIN COUNTIES  
 WILKES COUNTY  
 YANCEY/MITCHELL COUNTIES

### CAC Name

CROSSROADS  
 HAVEN OF HOPE  
 ASHE COUNTY CAC  
 THE CAROUSEL CENTER-BRUNSWICK  
 MOUNTAIN CHILD ADVOCACY CENTER  
 BURKE COUNTY CHILD ADVOCACY CENTER  
 CAC AT JEFF GORDON CHILDREN'S HOSPITAL  
 ROBINS NEST  
 CARTERET COUNTY  
 CROSSROADS  
 CHILDREN'S ADVOCACY & PROTECTION CENTER OF CATAWBA CO.  
 HAVEN  
 HEART TO HEART  
 CHILDREN'S ADVOCACY CENTER OF CLEVELAND COUNTY  
 CAROLYN'S KALEIDOSCOPE  
 NANCY'S PLACE  
 CHILD ADVOCACY CENTER-FAYETTEVILLE  
 DRAGONFLY HOUSE  
 FAMILY SERVICES CAC  
 LIGHTHOUSE CAC  
 GREENSBORO CAC  
 HOPE HOUSE  
 HARNETT COUNTY CAC  
 KARE  
 SAFELIGHT CAC  
 DOVE HOUSE  
 AWAKE  
 LINCOLN COUNTY CHILD ADVOCACY CENTER  
 KIDS PLACE  
 MCDOWELL COUNTY CAC  
 PAT'S PLACE  
 MOORE COUNTY CAC  
 JOANN'S PLACE  
 THE CAROUSEL CENTER  
 ONEPLACE CAC  
 KIDS FIRST  
 TEDI BEAR  
 EMMY'S HOUSE CAC  
 KALEIDOSCOPE  
 TERRIE HESS CAC  
 CLARA ALLEN FAMILY CENTER  
 SAMPSON COUNTY CAC  
 THE BUTTERFLY HOUSE  
 AWAKE SWAIN  
 TREE HOUSE  
 S.A.M. CAC  
 SAFECHILD ADVOCACY CENTER  
 CAC OF THE BLUE RIDGE  
 MT. OLIVE CAC  
 SAFE SPOT INC  
 ALLIE'S HOUSE (TOE RIVER CAC)

### Phone

336-228-0813  
 336-372-2846  
 336-846-2442  
 910-254-9898  
 828-213-9824  
 828-430-9949  
 704-403-1736  
 828-754-6262  
 252-933-6736  
 336-694-4250  
 828-465-9296  
 828-837-5872  
 828-359-6313  
 704-600-6024  
 910-356-0322  
 252-288-6325  
 910-486-9700  
 336-753-6155  
 336-722-8173  
 704-862-6761  
 336-387-6161  
 336-821-3327  
 910-787-0010  
 828-456-8995  
 828-513-8002  
 704-883-9814  
 828-586-3574  
 704-736-1155  
 828-524-3199  
 828-559-0073  
 704-335-2760  
 910-852-9660  
 252-446-7623  
 910-254-9898  
 910-353-5000  
 252-338-5658  
 252-744-8334  
 336-610-3060  
 336-342-3331  
 704-639-1700  
 828-247-0366  
 910-490-9100  
 980-323-4625  
 828-586-3574  
 704-226-1352  
 252-572-4112  
 919-743-6140  
 828-963-9777  
 252-737-3330  
 336-838-9169  
 828-675-1508

## PROVISIONAL

### Counties Served

POLK COUNTY  
 PERSON COUNTY  
 RICHMOND/ANSON/SCOTLAND COUNTIES

### CAC Name

ASPIRE POLK COUNTY CAC  
 CROSSROADS  
 OUR HOUSE TRI-COUNTY CAC

### Phone

980-920-5450  
 336-228-0813  
 910-997-8424



## WHO WE ARE

CHILDREN'S ADVOCACY CENTERS OF NORTH CAROLINA IS A STATEWIDE MEMBERSHIP ORGANIZATION DEDICATED TO HELPING LOCAL CHILD ADVOCACY CENTERS AND THEIR COMMUNITIES RESPOND TO ALLEGATIONS OF CHILD ABUSE IN WAYS THAT ARE EVIDENCE-INFORMED, COLLABORATIVE, AND EFFECTIVE.

## OUR MISSION

DEVELOP, TRAIN, AND SUSTAIN HIGH QUALITY CHILDREN'S ADVOCACY CENTERS AND MULTI-DISCIPLINARY TEAMS

## OUR VISION

CHILDREN ARE FREE FROM MALTREATMENT

CACNC HELPS LOCAL CENTERS IDENTIFY AND MEET THE NEEDS OF THEIR COMMUNITIES BY:

PROVIDING  
TECHNICAL  
ASSISTANCE

SOLICITING AND  
ADMINISTERING  
FUNDING FOR  
ACCREDITED AND  
PROVISIONAL  
CENTERS

TRAINING FOR  
MULTI-  
DISCIPLINARY  
TEAMS, CAC STAFF,  
BOARDS, AND  
VOLUNTEERS

BUILDING  
AWARENESS AMONG  
PROFESSIONALS  
AND COMMUNITIES  
ABOUT CACs AND  
CHILD ABUSE

# MEMBERSHIP BENEFITS

## Accredited State Chapter Office

- Coordination of and linkage to information to/from NCA and SRCAC
- Coordination of and linkage to information to/from GCC and NCDHHS
- Chapter supported client database

## Advocacy with Other State Agencies

- Active advocacy on behalf of funding for accredited centers
- Active partnerships for the purpose of advocacy with other state agencies
- Coordination of efforts with NC General Assembly via JW Joyner Gov. Affairs
- Representation on state level committees

## Consultation

- Crisis issues
- CAC development
- Individual case review
- Legal
- Clinical case review
- Testimony preparation
- Team dynamics
- Strategic and succession planning
- Human resources
- Executive coaching
- Leadership development group
- Medical program development, monitoring, and sustainment
- Mental health program development, monitoring, and sustainment
- Mental health clinical consultation
- Support of awareness efforts
- CACNC presence at local CAC events
- Keynote speakers
- Introduction to nationwide speakers for CAC fundraising events
- Statewide marketing campaigns

## Networking Opportunities

- Annual CACNC director's summit
- Mentoring coordination
- Quarterly newsletter
- Sharing of ideas and information for membership (Monday Blast)
- Monthly membership meetings
- Membership networking opportunities
- Networking meetings
- Monthly peer-to-peer support group

## Technical Support and Assistance

- Crisis planning
- Legal consultation (consent, records, subpoenas, testimony, etc.)
- Organizational development and structure
- Grant management and support
- Fiscal compliance support
- Fundraising technical assistance
- Protocol development
- Development of CACs in underserved communities
- Accreditation support and site review
- Medical and mental health billing
- Board development
- CAC development
- Data and database review and support
- Conflict resolution
- Physician supervision standards
- Development of functional tools to support national and state standards
- RADAR complex case consultation
- Forensic Interviewer peer review



# MEMBERSHIP BENEFITS

## Training

- Forensic interviewing
- Monthly standard review
- FirstCall initial investigative interviewing (LE & DSS)
- MERIT (free training resource)
- Board development training
- MDT Facilitator training
- Basics of Facilitation training
- Planning and coordination of two annual child abuse symposia
- "Reflections" Symposium on Child Abuse & Neglect at Lake Junaluska, NC
- "Changing the Tide": The Carolinas' Seaside Symposium on Child Abuse at Myrtle Beach, SC
- Collaborate with SCNCAC for Initial Victim Service Provider training
- Legal training for CAC staff and MDT members
- Monthly medical lunch & learn series
- Evidentia Learning (free access to medical modules)
- Fundraising & development initiative
- RADAR new interviewer faculty mentoring
- Mental health learning collaborative
- Survey of members regarding training needs
- Other miscellaneous trainings as requested

## Website and Social Media

- Active Facebook page with statewide postings that includes recent news
- On-demand access to training and resources via member portal (Coalition Manager)
- Job postings for member center organizations
- Listing of all member centers with contact information
- Listing of helpful links to other organizations

## Clinical Services

- Guidance in identifying and accessing training for local medical providers
- Guidance in identifying and accessing training for local mental health providers
- Guidance in the rostering process with CMEP

## Legislative Advocacy

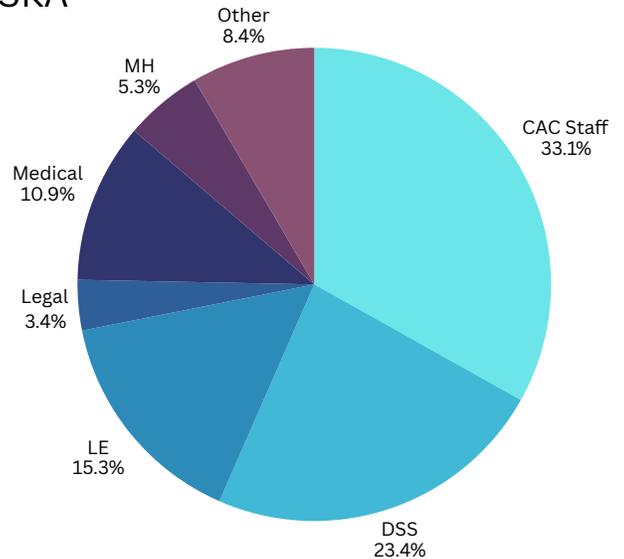
- Advocate for continued and increased funding for CACs
- Propose legislation that benefits CACs and their clients
- Partner with key stakeholders to review proposed legislation relevant to CAC



# STATEWIDE SYMPOSIUMS

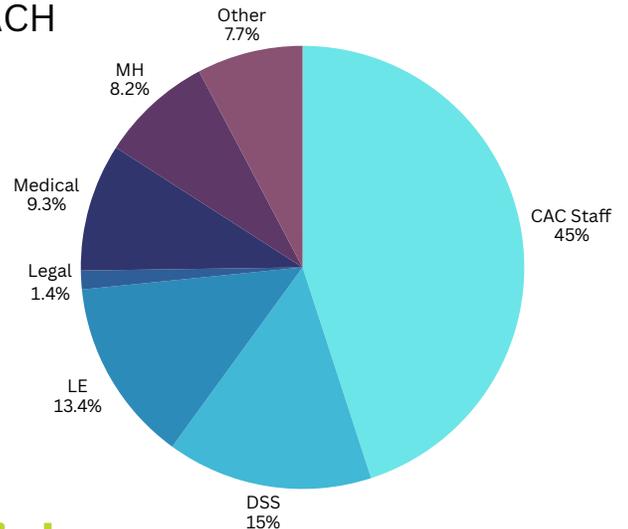
## “REFLECTIONS” SYMPOSIUM ON CHILD ABUSE & NEGLECT

ANNUALLY IN  
LAKE JUNALUSKA



## “CHANGING THE TIDE”: THE CAROLINAS’ SEASIDE SYMPOSIUM ON CHILD ABUSE

ANNUALLY IN  
MYRTLE BEACH



### Testimonials

This year’s symposium gave me an improved confidence in my skillset to continue serving kids and families!

Excellent experience! Helped me recenter my focus on the work we do.

This was such a great event! The staff were so helpful!

The symposium was great! I really liked the chance to meet and connect with the presenters.

It was very informative, something I would attend again.

# STRATEGIC PLAN

## Section 1: Capacity Building

Prevention: CACNC provides child abuse prevention education resources to CACs via NCA standard 12.

Establish catastrophic and emergency preparedness measures to protect sensitive information by assessing feasibility of using cloud-based storage and access across all CACs.

Equity: Assessment & Tools

Grow CACs in unserved and underserved areas.

Recruit qualified medical professionals.

Develop capacity for medical providers.

Develop capacity for enhancing mental health and trauma treatment (output), including NCA models.

Additional specialized training for CAC staff and MDT.

Implementation of 3 optional standards.

## Section 2: Strengthening Professional Pipeline

## Section 3: Funding/ Financial

Identify private or diverse funding resources to sustain and grow chapter.

Fundraising/financial stakeholders.

Organize a statewide event with representation from all CACs to launch an endowment campaign/establish an endowment.

Codify CACs and MDTs in legislation.

Enhanced rate for mental health.

Build local and state level relationships with elected officials prior to legislative ask.

Implement legislative advocacy training for CACNC and member CACs.

Continue partnership with NC CMEP to create a billing source for LE only cases.

LE/DSS survey regarding partnership.

## Section 4: Partnerships and Legislation

## Section 5: Outcomes

Using outcome data in a meaningful way such as:

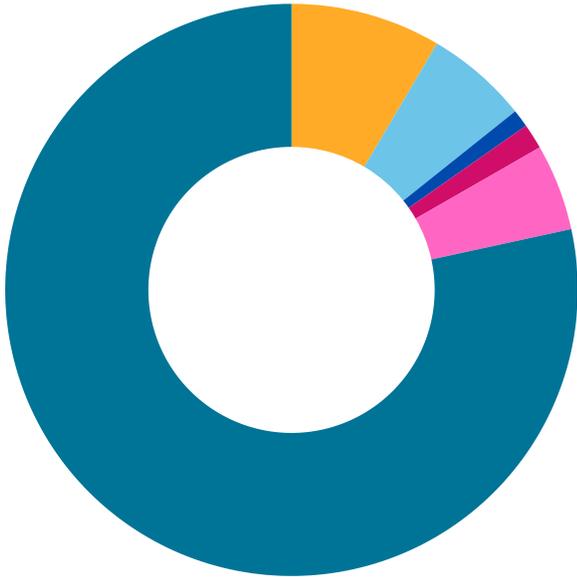
- compliance
- telling a story
- data systems and collection

# BUDGETARY ITEMS

## FISCAL YEAR 2024-2025

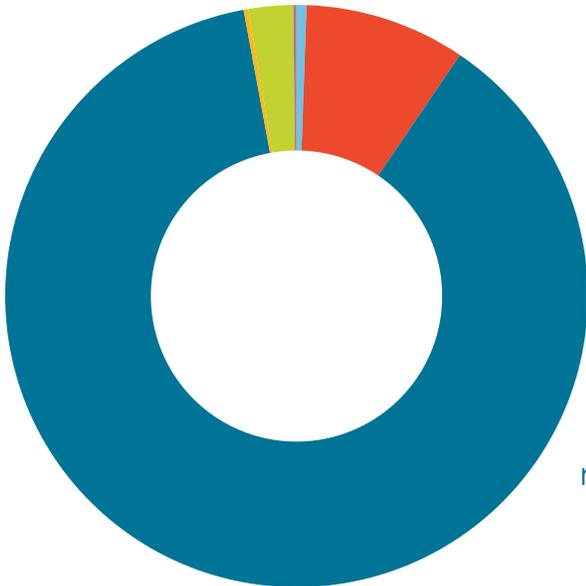
### Expenses

- Personnel: 8.49%
- Contracted Services: 5.78%
- Operating: 1%
- Equipment: 1.43%
- Training: 4.89%
- Grant Passthrough: 78.41%



### Income

- Contributions: 0.55%
- Federal: 8.93%
- State: 87.62%
- Membership Dues: 0.27%
- Conference: 2.46%
- Other: 0.18%



\*\*Internally approved numbers, the final audited report will be available on our website once it is available.\*\*



# STAFF & BOARD OF DIRECTORS

## STAFF



**EXECUTIVE DIRECTOR:** DEANA JOY  
**DIRECTOR OF CAC STANDARDS:** SUZAN EVANS  
**DIRECTOR OF COMPLIANCE & TRAINING:** KEN WOOTEN  
**FINANCE MANAGER:** LORI SLACK & JENNIFER CASSELS  
**LEGAL COUNSEL:** AUDRA PADGET  
**MEDICAL SERVICES COORDINATOR:** DEB FLOWERS  
**MEMBERSHIP COORDINATOR:** BRANDI GLENN  
**PROJECT MANAGER:** ASHLEY PRITT  
**STAFF ATTORNEY:** ALSTON MCNAIRY  
**SUBCONTRACTS & SPECIAL PROJECTS COORDINATOR:**  
ANGIE BROWN  
**TRAINING & CURRICULUM COORDINATOR:** JULIE SCHROER

## CACNC BOARD OF DIRECTORS

### OFFICERS:

**BOARD PRESIDENT:** CRISTIN DERONJA  
**PAST PRESIDENT:** ASHLEY LANTZ  
**BOARD VICE PRESIDENT:** BRANDI REAGAN  
**BOARD TREASURER:** SHERRI REINHARDT  
**BOARD SECRETARY:** NANCY LAMB



### MEMBERS:

AMY YOW  
ANDREW OLIVER  
CLARK REIMER  
FULTON MCSWAIN  
MARILYN GRUNDY  
SHANTA DUBE



# PARTNERSHIPS & INVESTORS



## PARTNERSHIPS

CHILD MEDICAL EXAM PROGRAM

CHILD FATALITY TASK FORCE

CONFERENCE OF DISTRICT ATTORNEYS

NC COALITION AGAINST DOMESTIC VIOLENCE

NC COALITION AGAINST SEXUAL ASSAULT

SOUTHERN REGIONAL CHILDREN'S ADVOCACY CENTER

NC DIVISION OF CHILD DEVELOPMENT & EARLY EDUCATION

NC PARTNERSHIP FOR CHILDREN (SMART START)

NC CHILD TREATMENT PROGRAM

JUSTICE MATTERS

DSS DIRECTORS ASSOCIATION

NC DEPARTMENT OF HEALTH & HUMAN SERVICES

NC PEDIATRIC SOCIETY COMMITTEE ON CHILD ABUSE & NEGLECT

NC HUMAN TRAFFICKING COMMISSION

NC VICTIM ASSISTANCE NETWORK

POSITIVE CHILDHOOD ALLIANCE NC

NC DEPARTMENT OF JUSTICE

KNOT TODAY FOUNDATION

UNITED WAY OF NORTH CAROLINA (NC211)

NC ASSOCIATION OF CHIEFS OF POLICE

NC DEPARTMENT OF PUBLIC INSTRUCTION

RADAR



## INVESTORS

STATE EMPLOYEES COMBINED CAMPAIGN

GOVERNOR'S CRIME COMMISSION

NATIONAL CHILDREN'S ALLIANCE

CAPITOL B

NC GENERAL ASSEMBLY

NANCYE FLEMING MARKLE CHARITABLE TRUST FOR CHILDREN

DUKE ENDOWMENT

THE OAK FOUNDATION